



Coronavirus (COVID-19) Factsheet for Point to Point Transport Operators and new social distancing restrictions

This information sheet should be read in conjunction with the information sheets at www.health.gov.au

From midnight Monday 30 March 2020 new restrictions came into force in NSW. This includes stricter social distancing measures reducing public gatherings from ten people to a maximum of two people. This will be enforced through fines in NSW from Tuesday 31st March 2020.

Q: What do the new social distancing laws mean for drivers?

A: The restrictions on public gatherings of more than two people **do not apply to taxis and hire vehicles** used to provide passenger services in NSW. This means that taxis and hire vehicles can continue to operate with more than two people in the vehicle at one time.

Social distancing should be practised where possible, including advising passengers to sit in the back seat only, and using only contactless payment methods.

Q: What do these social distancing laws mean for passengers?

A: Passengers using point to point transport should only be doing so for the purposes of a “reasonable excuse” as set out in [Schedule 1](#) of the Public Health Order in groups of no more than two persons unless they are from the same household.

Q: What constitutes as a reasonable excuse for travelling in a point to point vehicle?

A: Using a point to point vehicle to obtain food or other goods and services, for the purposes of work or education when it is not possible to do it at home, or for medical and caring reasons.

It is the responsibility of the passenger to ensure they are only using point to point transport if they have a reasonable excuse.

More information

Call the National Coronavirus Health Information Line on 1800 020 080. It operates 24 hours a day, seven days a week.

If you require translating or interpreting services, call 131 450. The phone number of your state or territory public health agency is available at www.health.gov.au/state-territory-contacts.

If you have concerns about your health, call healthdirect on 1800 022 222.