



The Hon Andrew Constance MP
Minister for Transport and Roads
Leader of the House

The Hon Paul Toole MP
Minister for Regional Transport and Roads

Our ref: BN19/01097

Mr Anthony Wing
Point to Point Transport Commissioner
241 O'Riordan Street
MASCOT NSW 2020

Statement of Expectations: *Point to Point Transport (Taxis and Hire Vehicles) Act 2016*

Dear Commissioner

I am pleased to provide you with this Statement of Expectations (SOE) for your service delivery priorities as Point to Point Transport Commissioner, as required by subsection 139(3) of the *Point to Point Transport (Taxis and Hire Vehicles) Act 2016 (the Act)*. This document builds on the expectations set in December 2018 and applies for one year from the date of issue.

As the Minister for Transport and Roads and Minister for Regional Transport and Roads, we are responsible for administering the Act. This SOE should be read within the context of the objectives, functions and powers set out in the Act, the *Point to Point Transport (Taxis and Hire Vehicles) Regulation 2017* and any other legislation that grants the Point to Point Transport Commissioner functions and powers.

Safety Standards and Compliance Activity

For the first time, the point to point transport reforms introduced a primary duty of care for business, strengthening the focus on safety standards.

With safety as your top priority, we expect you to continue to work with the point to point transport industry to reinforce these standards through an appropriate mix of compliance and education. Specifically, we expect you to continue delivering safety auditing, advisory visits, education campaigns, on-road compliance and investigations.

Effective and Consistent Regulation

In your role as the industry regulator, we expect you to continue administering the authorisation, licensing and passenger service levy schemes, and to continue working to ensure adequate access to services is provided for people requiring wheelchair accessible vehicles.

Streamlining Government Services

As the Transport Cluster continues to evolve, we expect you to work closely with relevant areas of Transport and government more broadly to find new and better ways of working. This includes reducing duplication and streamlining services, improving access to information for industry and transport customers, and supporting the continued delivery of point to point transport services across regional NSW.

Future Transport

The Government's Transport strategies – including *Future Transport 2056* and *Connecting with the Future: Our 10 Year Blueprint* – recognise that in the next decade, existing and emerging technologies represent a significant opportunity for the transport cluster to respond positively to these changes.

As Commissioner, you will have an important role to play in relation to these changes and any that may arise from the upcoming review of the industry. You will need to continue to strengthen links across the transport cluster, the government more broadly and the industry. We expect you to stay abreast of developing technology and its potential application to the transport sector, and to provide advice relating to implications for regulatory frameworks.

Statement of Intent

We look forward to receiving your response, outlining your approach to administering and enforcing point to point transport law and your objectives for the next year. We anticipate you will publish your response to this SOE and information about your ongoing activities on your website and in the Transport for NSW annual report.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Paul Toole', with a large, stylized initial 'P'.

The Hon Paul Toole MP
Minister for Regional Transport and Roads
A/Minister for Transport and Roads