

Fare Calculation Devices

Quick Guide



The rules for Fare Calculation Devices were updated on 1 November 2017. The new rules are less prescriptive and give greater flexibility and more technology options.

Your fare calculation device must

- Display the fare, including any additional fees, charges or tolls, in numerals and in Australian dollars.
- Be capable of accurately calculating the fare at all times.
- Be calibrated so that it determines the fare in accordance with the authorised fares.
- Be resistant to tampering and vandalism and in working order.
- Display fares and other charges clearly for all passengers.
- Be securely fixed to the taxi or secured properly in a mounting which is designed for the purpose, and in a way which is not likely

The taxi drivers must

- Not demand more than the authorised fare for rank and hail fares.
- Start the fare calculation device as soon as the taxi is hired.
- Ensure a wheelchair is safely secured to the vehicle throughout the hiring. The fare calculation device must not be turned on before the taxi is ready to safely transport a passenger in a wheelchair.
- Keep the fare calculation device running during the trip; however, the driver must stop the fare calculation device for as long as necessary to prevent it from registering unnecessary charges. For instance, when a hirer is paying, reasons such as a shortage of fuel, or in the case of an accident or fault with the taxi.