

Q&A COVID-19 face masks

Q: I am a point to point transport driver, should I wear a mask?

A: The wearing of face masks is voluntary. NSW Health advice is that wearing face masks should be considered in situations where people are unable to physically distance from each other.

Q: How effective are face masks?

A: Masks can help to prevent transmission and are an important complementary activity, for example if the wearer is unknowingly infected but has no symptoms or has symptoms but cannot avoid leaving home, for example, if they need to leave their home to have a COVID-19 test.

People who wear masks must still take other protection measures to protect themselves and the community.

Q: How do you handle and wear a mask?

A: Masks must be handled and worn properly to be effective.

People using a mask must:

- wash or sanitise their hands before putting their mask on or taking it off
- cover their nose and mouth with the mask and fit it snugly under their chin, over the bridge of their nose and against the sides of their face
- not touch the front of the mask while wearing or removing it
- not allow the mask to hang around their neck or under their nose
- not reuse single-use masks
- wash and dry reusable masks after use and store them in a clean dry place.

Q: Why is it important to handle and wear a mask effectively?

A: People can potentially infect themselves if they use contaminated hands to adjust a mask, or repeatedly take it off and put it on, without cleaning hands in between.

Q: What are the key measures I should be taking to protect myself against COVID-19?

A: It is an important reminder that in the context of the COVID-19 pandemic, everyone, regardless of the use of masks, should:

- use a point to point vehicle sanitisation station where available;



- wash hands often with soap and water;
- drivers should employ standard cleaning practices at the end of each shift, as part of good hygiene practice by wiping down surfaces with disinfectant;
- in the event of a passenger spreading droplets (such as sneezing, coughing or vomiting), clean surfaces with appropriate disinfectant wipes so that the potential spread of infection can be minimised;
- the use of alcohol-based hand sanitiser is advised where possible between hand washes and after opening and closing doors, moving luggage, exchanging payment and after personal contact;
- offer contactless payments where possible, to further reduce chances of community spread;
- for those services that do not offer contactless payment, we are advising people to wash their hands or use hand sanitiser to limit the spread of viruses;
- refrain from touching your mouth, nose, and eyes.

Q: Where can I get more information and the latest updates on Coronavirus?

A: You can find the latest information on the [NSW Health website](#).