

FAQ Authorisation Fees 2020/21

Why have I received an email from the Point to Point Transport Commissioner about authorisation fees?

Under the *Point to Point Transport (Taxis and Hire Vehicles) Act 2016*, service providers must become authorised by the regulator, comply with passenger safety laws and pay authorisation fees annually. These authorisation fees are specified in law. The law also stipulates that the fees are payable in arrears each financial year.

The Commissioner is the regulator for the Point to Point Transport industry and does not have any delegated power to alter the fee structure or remove the fee in its entirety. These fees are to be paid annually and are calculated on the number of passenger service transactions carried out in a financial year. The email you have received is an invoice for the 2020/21 financial year.

How long do I have to make the payment?

As per the notice you received in February 2022, you have 21 days to pay. Failure to pay may result in suspension of your authorisation and the debt being referred to Revenue NSW for collection. If you do not pay any outstanding fee to Revenue NSW, your authorisation may be cancelled.

What passenger service transaction range do I fall under?

The authorisation fee is calculated on the number of passenger service transactions you carried out in the 2020/21 financial year. If you have not completed any passenger service transactions in the financial year, you pay the authorisation fee for the 0 – 19,999 range which is \$527. Please refer to range table below:

PSTs Range	Fees
Fewer than 20,000	\$527
20,000 or more and fewer than 50,000	\$791
50,000 or more and fewer than 100,000	\$1,319
100,000 or more and fewer than 500,000	\$2,637
500,000 or more and fewer than 1,000,000	\$5,274
1,000,000 or more and fewer than 2,500,000	\$8,966
2,500,000 or more and fewer than 5,000,000	\$15,822
5,000,000 or more and fewer than 10,000,000	\$26,370
10,000,000 or more	\$52,740

What if I disagree with the passenger service transactions range that has been determined?

For those providers that lodge a monthly return, the range is calculated on the levy assessments for the 2020/21 financial year. Monthly returns can be checked in the Industry Portal. Those who lodge an annual return (or submit an annual figure) for the 2020/21 financial year fall into the “Fewer than 20,000”. If you would like to request a review of your range, please contact us via the contact us page on our website.

How do I make a payment?

The authorisation fee notice will have your annual authorisation fee and the payment methods available to you. You can easily make your payment via the Industry Portal on the Payment tab which is located on the Account page. Payment options include direct debit, credit card, cheque and BPAY.

How long do I have to make my payment?

You have 21 days to make payment, and all payments must be paid in full by the due date on the notice. Failure to pay may result in suspension of your authorisation and the debt being referred to Revenue NSW for collection. If the debt remains unpaid your authorisation may be cancelled. If your authorisation is cancelled, you must not provide a taxi or booking service. Significant penalties apply.

I am unable to make payment now and would like to have additional time to pay. What can I do?

If you are unable to pay by the due date, Revenue NSW will contact you after the due date about the payment options you have available to you. See <https://www.revenue.nsw.gov.au> for more information.

I am unable to make payment at all due to hardship (eg financial, medical or personal circumstances). What can I do?

If you are unable to pay by the due date, Revenue NSW will contact you after the due date about the payment options you have available to you. See <https://www.revenue.nsw.gov.au> for more information.

I had cancelled my authorisation and since reapplied for a second authorisation. Am I required to pay for both?

No, if you surrendered your authorisation then reapplied in the same financial year, only one fee will be charged.

I had an individual authorisation but have surrendered my authorisation and reapplied for a corporation authorisation. Am I required to pay for both?

No, if you applied for authorisation under one entity name in error and then you surrender and reapplied under a different entity name, only one fee will be charged.

If you have received two notices and believe you should be liable for only one, contact the Industry Contact Centre on 131 727. Alternatively fill in the [contact us](#) form on our website and we will be in contact with you.

I applied for authorisation in error and immediately surrendered my authorisation. Do I still need to pay?

If your authorisation was granted and you did not have your application fee refunded, then you will still need to pay.

I didn't do any business in the 2020/21 financial year. Do I still need to pay?

Yes, if you were authorised at *any time* in the financial year, you are liable for the authorisation fee.

I am no longer authorised. Why do I have to pay?

If you were authorised at *any time* in the financial year, you are liable for the authorisation fee.

I am a wedding car or small tour operator. Do I still need to pay?

Yes, if you were authorised at any time in the financial year, you are liable for the authorisation fee.

I am exempt from the passenger service levy. Do I still need to pay?

Yes, if you were authorised at any time in the financial year, you are liable for the authorisation fee.

I am no longer providing passenger services and/or have surrendered my authorisation. Do I still need to pay?

Yes, if you were authorised at any time in the financial year, you are liable for the authorisation fee.

In the past our annual authorisation fee was waived due to COVID. Is that happening this year?

No. In 2020, NSW Treasury provided a waiver of the first \$500 of the authorisation fees payable in 2020 as part of the NSW Government's stimulus package for industry in response to COVID-19. There is no such waiver this year.

Why is my fee not reduced because of COVID?

In 2020, NSW Treasury provided a waiver of the first \$500 of the authorisation fees payable in 2020 as part of the NSW Government's stimulus package for industry in response to COVID-19. There is no such waiver this year.

Can I use the small business fees and charges rebate to pay authorisation fees?

If you are eligible for the rebate, and you have not used up your entitlements, you can use the rebate to pay your authorisation fees. For more information, please visit <https://www.service.nsw.gov.au/small-business-fees-and-charges-rebate>