

Factsheet



Reporting and registering for the Passenger Service Levy

The Passenger Service Levy is a fee per passenger service transaction that authorised taxi and booking service providers are liable to pay.

The levy will fund the NSW Government's industry adjustment assistance package of \$905 million designed to help taxi licence holders adjust to the new regulatory framework.

From 1 July 2023, the passenger service levy will increase by 20 cents to \$1.20.


Authorised taxi service providers and booking service providers need to register as taxpayers through the Industry Portal on the Point to Point Transport Commissioner's website to submit levy returns.

Payment of the levy is a condition of authorisation.

Registration process streamlined


Service providers seeking an exemption from the PSL or applying for a rebate from the PSL are no longer required to produce documentation supporting their claim. The process has been streamlined, making registration quicker and easier.

The application form now has a set of straightforward questions and a check box declaration:

**Point to Point**
Transport Commissioner

Home Account DVD Levy Help Clark KENT

General Details Exemption or Rebate Banking Details Privacy Statement and Decla... Review and Submit

 Exemption or Rebate Fields marked with * are mandatory.

Request for Exemption

A taxi service provider or booking service provider who carries out 150 or fewer passenger service transactions in any period of 12 months is exempt under schedule 3 of the Point to Point Transport (Taxis and Hire Vehicles) Regulation 2017 from the requirement to pay the levy, calculation of the levy and requirement to lodge a return.

You have indicated you will carry out 150 or fewer passenger service transactions (trips) a year (12 months) are you seeking to rely on an exemption from the levy? *

☒ Yes ☐ No

Are you providing only specialised passenger services such as wedding, school formals or heritage vehicle services or providing services in remote or very remote region of New South Wales? *

☐ Yes ☒ No

Are you a new service provider who has not yet established a regular client base? *

☐ Yes ☒ No

On average, how many passenger services will you provide in a month? *

10

How many vehicles will be providing passenger services under your authorisation? *

2

You have notified us that you qualify for an exemption. This has now been recorded on your tax payer registration, if you do not qualify for an exemption or during the next 12 months you carry out more than 150 passenger service transactions a year you must notify us.

You will be required to report your passenger service transactions on an annual basis.

Declaration

It is a serious criminal offence to make a false or misleading statement in connection with an application to register as a taxpayer.

☐ I declare that *:

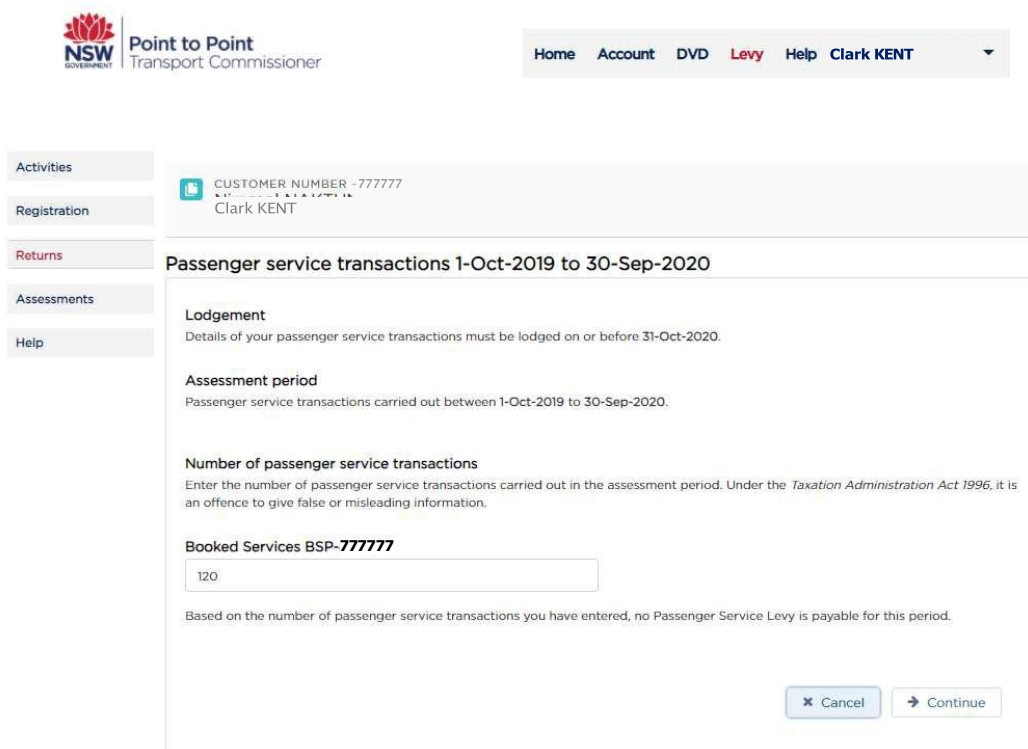
- I am authorised to complete this form (if acting on behalf of an Authorised Service Provider).
- I have read and understood the privacy statement.
- The information I provided in this application is true and complete.
- I understand that I am required to notify the Point to Point Transport Commissioner in writing if I am no longer eligible to an exemption from the levy (if applicable).

Previous Continue

Consistency

All service providers, regardless of their size, are required to annually report the number of passenger service transactions undertaken in the previous year. **This includes service providers currently exempt from the PSL.** These figures need to be entered on a simple annual reporting form in the Industry Portal.

The example below is how the page will look for a Booking Service Provider that is exempt from the PSL.



The screenshot shows the Point to Point Transport Commissioner website. The header includes the NSW Government logo and the text 'Point to Point Transport Commissioner'. A navigation bar contains links for Home, Account, DVD, Levy, Help, and Clark KENT. A sidebar on the left lists Activities, Registration, Returns, Assessments, and Help. The main content area is titled 'Passenger service transactions 1-Oct-2019 to 30-Sep-2020'. It includes sections for Lodgement, Assessment period, Number of passenger service transactions, and Booked Services BSP-777777. The 'Number of passenger service transactions' section has a text input field containing '120'. Below this, a message states: 'Based on the number of passenger service transactions you have entered, no Passenger Service Levy is payable for this period.' At the bottom right, there are 'Cancel' and 'Continue' buttons.

Further education

Related resources are available from the Learning Centre and the following link:

- [Passenger Service Levy User Guide](#)

If you have any questions or need further information, please visit the Point to Point Transport Commissioner's Learning Centre or call the Industry Contact Centre on 131 727.