



The Hon. David Elliott MP
Minister for Transport
Minister for Veterans
Minister for Western Sydney

The Hon. Sam Farraway MLC
Minister for Regional Transport and Roads

Ref: BN22/00662

Mr Anthony Wing
Point to Point Transport Commissioner
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MASCOT NSW 2020

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STATEMENT OF EXPECTATIONS
POINT TO POINT TRANSPORT (TAXIS AND HIRE VEHICLES) ACT 2016

Dear Commissioner

We are pleased to provide you with this Statement of Expectations (SOE) for your service delivery priorities as Point to Point Transport Commissioner, as required by section 139(3) of the *Point to Point Transport (Taxis and Hire Vehicles) Act 2016* (the Act).

As Minister for Transport and Minister for Regional Transport and Roads, we are responsible for administering the Act. This SOE should be read within the context of the objectives, functions and powers set out in the Act, the *Point to Point Transport (Taxis and Hire Vehicles) Regulation 2017* and any other legislation that grants the Point to Point Transport Commissioner functions and powers.

Future transport – existing and emerging technology

The NSW Government's transport strategies recognise that existing and emerging technologies have a role to play in the future of transport in NSW.

The point to point transport industry continues to evolve with rapid advancements in technology and innovation, bringing with it the potential to improve safety and deliver benefits to all parts of the industry.

As Commissioner, we expect you to stay abreast of developing technology and its potential application to the transport sector, and to provide advice relating to any implications for regulatory frameworks. We also expect you to adapt your regulatory approach as necessary, while harnessing technology to support your compliance activity.

Safety and Compliance

With safety as your top priority, we expect you to continue to promote a culture of accountability within the NSW point to point transport industry and ensure service providers understand and comply with their obligations under the law.

Specifically, we expect you to continue reinforcing safety standards through an appropriate mix of compliance and education, including through safety auditing, advisory visits, education campaigns, on-road compliance and investigations.

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We also expect you will continue to work with NSW Government and industry partners in relation to services for people requiring wheelchair accessible vehicles. We would appreciate your advice on the safety and availability of these vehicles in NSW.

Effective and Consistent Regulation

In administering the authorisation, taxi licensing and passenger service levy schemes, we expect you to collaborate with relevant areas of Transport for NSW and the NSW Government more broadly to find new and better ways of working. This includes, where possible, streamlining and reducing duplication of administrative processes.

This also includes improving access to information for industry and transport customers and supporting the continued delivery of point to point transport services across regional NSW.

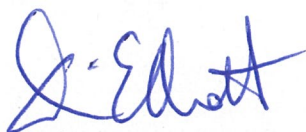
Point to point transport industry reforms

The NSW Government will introduce a package of reforms to help the point to point transport industry provide more choice and availability of services for customers. These reforms are in response to the Point to Point Transport Independent Review undertaken in 2020.


We anticipate you will work with Transport for NSW, other relevant NSW Government agencies and the industry to support the implementation of these reforms.

We look forward to receiving your response, outlining your approach to administering and enforcing point to point transport law and your objectives for the next year. We anticipate you will publish your response to this SOE and information about your ongoing activities on your website and in the Transport for NSW annual report.

Yours sincerely



The Hon. DAVID ELLIOTT MP
Minister for Transport
Minister for Veterans
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