



Dear Service Providers

This email contains important industry information on:

- Sydney WorldPride 2023
- Road closures and drop off/ pick up zones
- Driver obligations

Sydney WorldPride 2023 is currently taking place, with events occurring all over Sydney until March 5, 2023. There are over 500,000 people expected to take part in the 17-day celebration many of whom are interstate or international visitors.

Increased public transport will be running across all events, however, with very large crowds expected, point to point transport services will also be in high demand.

In addition to WorldPride celebrations, there are also other major events running simultaneously, such as the Ed Sheeran and Harry Styles concerts, and A League and NRL games.

It is therefore important that service providers communicate regularly with drivers to ensure they are not only aware of major events occurring across Sydney but also changes to drop off and pick up zones and road closures to ensure the safety of everyone and to keep people and traffic moving.

It is also an opportune time to remind drivers of their safety obligations, and the importance of all passengers riding with pride.

This [PDF](#) provides an easy to reference overview of all major events over the three week period.'

To assist the point to point transport industry with navigating WorldPride events, road closures and location of secure ranks, we have created a WorldPride [webpage](#) that provides direct links to the most up-to-date and relevant information.

The links below are your best source of information as they will be consistently updated throughout WorldPride.

- [Live Traffic NSW](#)
- [Trip Planner](#)
- [Pride March](#)
- [Opening Concert](#)
- [Domain Dance Party](#)
- [Rainbow Republic](#)

## Road Closures and drop off/ pick up zones

Roads will be closed and special event clearway parking restrictions will be in effect across the Sydney CBD, Surry Hills, Darlinghurst, Bondi and North Sydney for major Sydney WorldPride events between 24 February and 5 March 2023.

The most up to date information regarding road closures can be found [here](#).

### **Pride March 5 March**

The Harbour Bridge and Cahill Expressway will be closed to traffic for the Pride March as they will form part of the march route.

Everyone participating in the march must arrive at the start by 9:45am Service providers may like to consider adding this warning in their booking apps so people booking know they need to book earlier?

If catching a rank and hail taxi and heavy traffic in Sydney Harbour Tunnel, and other roads leading to North Sydney may prevent passengers arriving by 9:45am, drivers should advise passengers they risk not arriving on time.

## Wheelchair accessible taxi services

- The large crowds and road closures around the Parade footprint will mean passenger drop-off and pick-ups may be a challenge in certain areas of the city, particularly around Darlinghurst and Surry Hills. An accessible taxi/rideshare drop-off and pick-up zone will be available on the corner of Albion and Bourke Streets, Surry Hills.
- Wheelchair Accessible Taxi (WAT) bookings must be made prior to the Mardi Gras Parade via Wheelchair Book & Ride.

## Secure Taxi Ranks

All secure taxi ranks are located in popular, well lit and easy to access locations. Secure rank guards are in attendance when the secure rank is operational to ensure the safety of all passengers and that traffic flows smoothly.

During World Pride a number of temporary secure ranks have been set up. Below is a list of these temporary secure ranks and their hours of operation.

- **Surry Hills rank** – 10pm to 4am Monday 20 February to Thursday 23 February, 10pm to 5am Friday 24 February, 2am to 6am Sunday 26 February, 10pm to 4am Sunday 26 February to Thursday 2 March, 8pm-12am midnight Friday 3 March, no service Saturday 4 and Sun 5 March.
- **Darlinghurst Road** (eastern side, near corner of Oxford St) – 2pm to 4am Saturday 4 March, 10pm to 4am Sunday 5 March
- **Wentworth Ave** (western side, between Commonwealth St and Liverpool St) – 1am to 5am Sunday 26 February, 10pm to 4am Saturday 4 March and Sunday 5 March.
- **Campbell Parade Bondi Beach** (eastern side, north of Notts Ave) – 12pm noon to 11pm Saturday 4 March

For more detailed information on all secure taxi ranks across NSW. please visit the TfNSW [website](#).

## Driver obligations - making sure that everyone 'rides with pride'

Sydney will be on show throughout WorldPride, and together the industry should be working to ensure that every ride at WorldPride is a safe ride. This is a good opportunity to remind drivers of their obligations. To understand your safety obligations and driver obligations our website has a range of resources.

## Taxi Fare Hotline

Taxi service providers are reminded that the Commissioner's Taxi Fare is still operational 24 hours a day, 7 days a week.

The hotline was established for passengers to provide feedback and complaints related to taxi fares in rank and hail passenger services, such as drivers failing to use the meter and refusing fares unless the passenger agrees to a fixed fare and overcharging.

Taxi service providers are to report the outcomes from fare-related complaints made to

the Taxi Fare Hotline including the actions taken, feedback provided to the complainant, and the outcomes of any investigation into the [Industry Portal](#).

The Commissioner's Authorised Officers are continuing to undertake covert and highly visible operations to penalise drivers who are choosing to breach the point to point transport law. A fine of \$ 300 applies. Since November last year more than \$30,000 In fines have been issued to drivers.



**Point to Point**  
Transport Commissioner

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