

# Quick reference guide for WAV drivers

Safe transport for passengers in wheelchair accessible taxis and hire vehicles (WAVs).

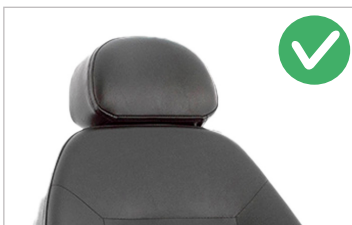
**Wheelchairs suitable for a passenger to remain seated in during loading and unloading, and for the duration of the journey.**



These types of wheelchairs may be suitable but you should check to ensure they meet Australian Standard AS/NZS 3696.19 for transporting wheelchairs.

Suitable wheelchairs must:

- be designed for use as a seat in a wheelchair accessible vehicle
- safely support the size and weight of the passenger.



## Headrests

It is safe to transport a passenger sitting in a compliant wheelchair with a headrest. It is important that the headrest is positioned directly behind the head. Headrests are one way of maximising safety when anyone travels in any motor vehicle. For users of wheelchairs, headrests may be fitted to their wheelchair, or they may be part of the structure of the vehicle itself.



## Removable Parts

Trays and other equipment mounted on the wheelchair must be removed for travel and safely secured in the vehicle. The safety of all occupants of the vehicle, together with driver visibility, must always be considered.

**It is not safe for a passenger to remain seated in a mobility aid during loading or unloading or for any part of the journey.**



## Further education

If you have any questions or need further information, please visit the Point to Point Transport Commissioner's website [pointtopoint.nsw.gov.au](http://pointtopoint.nsw.gov.au) or call the Industry Contact Centre on 131 727.

If you would like to order more copies, please email [p2pevents@transport.nsw.gov.au](mailto:p2pevents@transport.nsw.gov.au)



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## Disclaimer

The material in this document is provided for guidance only. It should not be relied on as setting out all of the requirements under the relevant Standards for transporting passengers in wheelchairs. The relevant standards are set out in Clause 10 of the Point to Point Transport (Taxis and Hire Vehicles) Regulation 2017. The Point to Point Transport Commissioner does not accept liability for any action taken in reliance on this document.



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Transport Commissioner