

## Compliance Activities – November 2017 to December 2023

Key compliance activities reported on include:

- Advisory visits to service providers, which involve Commission staff providing advice and guidance to authorised service providers on compliance with the legislation
- Audits (documented evaluation of authorised service providers compliance with safety duties and standards)
- Vehicle inspections
- Notifiable occurrences (service related accidents or incidents that service providers must report to the Commissioner), in the following categories:
  - A - an accident or incident resulting in an injury being treated by an ambulance officer or at a hospital
  - B - a collision that prevents a vehicle being used to provide a passenger service from completing its journey
  - C - a mechanical or other fault that prevents a vehicle being used for a passenger service from completing the journey
  - D - an incident involving driver/passenger/intended passenger that results in complaint to police of sexual assault, indecent exposure, actual assault or physical threats or other intimidation
  - E - an incident involving driver conduct that results in driver charged with a major offence within Road Transport Act 2013
- Enquiries - complaints/non-compliance reports

*(To note, figures provided reflect Compliance Activities as at the end of each month)*

December 2023	
Notices issued	
Improvement notices	55
Prohibition notices	7
Levy Investigations by authorization type	
Taxi service provider	1
Booking service provider	0
Vehicle inspections	
Taxis inspected	117
Hire vehicles inspected	391
Total vehicles inspected	508
Notifiable occurrences received	
Category A	6
Category AB	7
Category AD	0
Category B	42
Category C	2
Category D	16
Category E	0

Total number	74
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	65

<b>November 2023</b>	
<b>Notices issued</b>	
Improvement notices	0
Prohibition notices	3
<b>Levy Investigations by authorization type</b>	
Taxi service provider	0
Booking service provider	3
<b>Vehicle inspections</b>	
Taxis inspected	96
Hire vehicles inspected	399
Total vehicles inspected	495
<b>Notifiable occurrences received</b>	
Category A	2
Category AB	4
Category AD	1
Category B	44
Category C	3
Category D	10
Category E	1
Total number	65
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	61

<b>October 2023</b>	
<b>Levy Investigations by authorization type</b>	
Taxi service provider	2
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	115
Hire vehicles inspected	48
Total vehicles inspected	163
<b>Notifiable occurrences received</b>	
Category A	2
Category AB	3

Category AD	1
Category B	44
Category C	2
Category D	10
Category E	1
Total number	63
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	59

## September 2023

<b>Advisory visits</b>	
Number of advisory visits	37
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	1
Number of audits (levy)	2
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	95
Hire vehicles inspected	70
Total vehicles inspected	165
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	8
Category AD	2
Category AE	1
Category B	44
Category C	9
Category D	29
Total number	99
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	95

## August 2023

<b>Advisory visits</b>	
Number of advisory visits	71
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	5
Number of audits (levy)	1

<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	193
Hire vehicles inspected	194
Total vehicles inspected	387
<b>Notifiable occurrences received</b>	
Category A	7
Category AB	9
Category AD	2
Category B	41
Category BC	2
Category C	3
Category D	30
Total number	94
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	85

<b>July 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	21
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	3
Number of audits (levy)	2
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	198
Hire vehicles inspected	213
Total vehicles inspected	411
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	6
Category AD	3
Category B	36
Category C	5
Category D	29
Total number	83
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	76

June 2023	
Advisory visits	
Number of advisory visits	22
Audits and Levy Investigations	
Number of audits (safety)	4
Audits (safety) by authorisation type	
Taxi service provider	1
Booking service provider	3
Number of audits (levy)	4
Investigations (levy) by authorisation type	
Taxi service provider	2
Booking service provider	2
Vehicle inspections	
Taxis inspected	194
Hire vehicles inspected	474
Total vehicles inspected	668
Notifiable occurrences received	
Category A	6
Category AB	4
Category B	66
Category C	9
Category D	23
Total number	108
Notifiable occurrences by vehicle type	
Taxis	3
Hire Vehicles	105

May 2023	
Advisory visits	
Number of advisory visits	32
Audits and Levy Investigations	
Number of audits (safety)	2
Audits (safety) by authorisation type	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	2
Investigations (levy) by authorisation type	
Taxi service provider	1
Booking service provider	1
Vehicle inspections	
Taxis inspected	125
Hire vehicles inspected	414
Total vehicles inspected	539
Notifiable occurrences received	
Category A	8
Category AB	6
Category AD	2

Category B	47
Category BC	1
Category C	6
Category D	22
Total number	92
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	89
<b>April 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	21
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
Number of audits (levy)	0
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	3
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	176
Hire vehicles inspected	115
Total vehicles inspected	291
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	1
Category AD	2
Category B	41
Category BC	1
Category C	14
Category D	16
Total number	81
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	77
<b>March 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	22
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	8
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	5
Number of audits (levy)	5
<b>Investigations (levy) by authorisation type</b>	

Taxi service provider	3
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	121
Hire vehicles inspected	164
Total vehicles inspected	285
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	5
Category AD	2
Category B	52
Category BC	1
Category C	6
Category D	22
Total number	94
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	87

<b>February 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	19
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	
Booking service provider	1
Number of audits (levy)	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	201
Hire vehicles inspected	272
Total vehicles inspected	473
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	10
Category AD	2
Category B	40
Category C	6
Category D	27
Total number	
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicles	81
<b>Enquiries</b>	
New enquiries received	0

<b>January 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	192
Hire vehicles inspected	289
Total vehicles inspected	481
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	6
Category ABC	1
Category B	36
Category C	8
Category CD	1
Category D	21
Total number	79
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	72
<b>Enquiries</b>	
New enquiries received	0

<b>December 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
Number of audits (levy)	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	2
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	221
Hire vehicles inspected	216
Total vehicles inspected	437
<b>Notifiable occurrences received</b>	



Category A	8
Category AB	7
Category AD	1
Category B	51
Category C	8
Category D	28
Total number	103
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	96
<b>Enquiries</b>	
New enquiries received	0

<b>November 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	27
<b>Audits</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
Number of audits (levy)	6
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	5
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	186
Hire vehicles inspected	261
Total vehicles inspected	447
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	6
Category AD	1
Category B	56
Category C	4
Category D	21
Total number	94
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	85
<b>Enquiries</b>	
New enquiries received	0

<b>October 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	21
<b>Audits</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0

Booking service provider	0
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	233
Hire vehicles inspected	336
Total vehicles inspected	569
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	7
Category ABC	1
Category AD	1
Category B	39
Category C	9
Category D	22
Total number	87
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	78
<b>Enquiries</b>	
New enquiries received	3

<b>September 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	18
<b>Audits</b>	
Number of audits (safety)	7
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	5
Booking service provider	2
Number of audits (levy)	7
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	2
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	187
Hire vehicles inspected	319
Total vehicles inspected	506
<b>Notifiable occurrences received</b>	
Category A	12
Category AB	9
Category B	57
Category C	10
Category D	36
Total number	124
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicles	114

<b>Enquiries</b>	
New enquiries received	4
<b>August 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	24
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	3
Number of audits (levy)	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	183
Hire vehicles inspected	199
Total vehicles inspected	382
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	9
Category AD	2
Category B	47
Category C	12
Category D	35
Total number	111
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	102
<b>Enquiries</b>	
New enquiries received	16
<b>July 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	8
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
Number of audits (levy)	7
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	7
<b>Vehicle inspections</b>	
Taxis inspected	201
Hire vehicles inspected	212
Total vehicles inspected	413
<b>Notifiable occurrences received</b>	

Category A	1
Category AB	3
Category AD	3
Category B	52
Category C	15
Category D	33
Total number	107
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	100
<b>Enquiries</b>	
New enquiries received	27

<b>June 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	3
Number of audits (levy)	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	171
Hire vehicles inspected	203
Total vehicles inspected	374
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	5
Category AD	2
Category B	42
Category C	5
Category D	32
Total number	92
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	80
<b>Enquiries</b>	
New enquiries received	10

<b>May 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	11
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	

Taxi service provider	0
Booking service provider	2
Number of audits (levy)	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	114
Hire vehicles inspected	245
Total vehicles inspected	359
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	3
Category AD	2
Category B	57
Category C	9
Category D	37
Total number	117
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	112
<b>Enquiries</b>	
New enquiries received	8

<b>April 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	9
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	82
Hire vehicles inspected	147
Total vehicles inspected	229
<b>Notifiable occurrences received</b>	
Category A	10
Category AB	4
Category AD	2
Category B	41
Category C	5
Category D	20
Total number	82
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4

Hire Vehicles	78
<b>Enquiries</b>	
New enquiries received	21

## March 2022

<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	135
Hire vehicles inspected	203
Total vehicles inspected	338
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	10
Category AD	2
Category B	63
Category C	15
Category D	28
Total number	122
<b>Notifiable occurrences by vehicle type</b>	
Taxis	20
Hire Vehicles	102
<b>Enquiries</b>	
New enquiries received	18

## February 2022

<b>Advisory visits</b>	
Number of advisory visits	8
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	0
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	116
Hire vehicles inspected	130
Total vehicles inspected	246
<b>Notifiable occurrences received</b>	

Category A	1
Category AB	4
Category AD	3
Category B	40
Category C	4
Category D	22
Total number	74
<b>Notifiable occurrences by vehicle type</b>	
Taxis	1
Hire Vehicles	73
<b>Enquiries</b>	
New enquiries received	28

<b>January 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	0
<b>Audits</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	60
Hire vehicles inspected	63
Total vehicles inspected	123
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	2
Category B	26
Category C	1
Category D	22
Total number	54
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	52
<b>Enquiries</b>	
New enquiries received	80

<b>December 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	9
<b>Audits</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	

Taxi service provider	0
Booking service provider	0
Number of audits (levy)	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	76
Hire vehicles inspected	91
Total vehicles inspected	167
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	8
Category AD	3
Category B	41
Category C	14
Category D	36
Category E	1
Total number	108
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	102
<b>Enquiries</b>	
New enquiries received	6

<b>November 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	42
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
Number of audits (levy)	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	185
Hire vehicles inspected	167
Total vehicles inspected	352
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	3
Category AD	6
Category B	35
Category BD	1
Category C	1
Category D	29
Total number	79



<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	72
<b>Enquiries</b>	
New enquiries received	1

<b>October 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	20
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
Number of audits (levy)	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	3
<b>Vehicle inspections</b>	
Taxis inspected	6
Hire vehicles inspected	1
Total vehicles inspected	7
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category B	22
Category C	1
Category D	15
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	41
<b>Enquiries</b>	
New enquiries received	11

<b>September 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
Number of audits (levy)	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	0
Hire vehicles inspected	0

Total vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	2
Category AB	1
Category AD	1
Category B	11
Category C	2
Category D	18
Total number	35
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	32
<b>Enquiries</b>	
New enquiries received	341

<b>August 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	22
<b>Audits</b>	
Number of audits (safety)	5
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
Number of audits (levy)	6
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	4
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	0
Hire vehicles inspected	0
Total vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category B	9
Category D	7
Category E	1
Total number	22
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	18
<b>Enquiries</b>	
New enquiries received	339

<b>July 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	12
<b>Audits</b>	
Number of audits (safety)	9
<b>Audits (safety) by authorisation type</b>	

Taxi service provider	4
Booking service provider	5
Number of audits (levy)	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	0
Hire vehicles inspected	0
Total vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	4
Category AD	1
Category B	13
Category BD	1
Category D	15
Total number	37
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	34
<b>Enquiries</b>	
New enquiries received	62

<b>June 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits (safety)	7
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	234
Hire vehicles inspected	129
Total vehicles inspected	363
<b>Notifiable occurrences received</b>	
Category A	10
Category AB	4
Category ABD	1
Category AD	1
Category ADE	1
Category B	50
Category C	1
Category D	16
Total number	84
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	82
<b>Enquiries</b>	

New enquiries received	14
<b>May 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits (safety)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	222
Hire vehicles inspected	210
Total vehicles inspected	432
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	5
Category AD	2
Category B	23
Category D	24
Total number	57
<b>Notifiable occurrences by vehicle type</b>	
Taxis	1
Hire Vehicles	56
<b>Enquiries</b>	
New enquiries received	21

<b>April 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	2
<b>Audits</b>	
Number of audits (safety)	5
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	115
Hire vehicles inspected	112
Total vehicles inspected	227
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	10
Category AD	8
Category B	24
Category C	1
Category D	27
Total number	76
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	74

<b>Enquiries</b>	
New enquiries received	28
<b>March 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits (safety)	10
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	4
Booking service provider	6
<b>Vehicle inspections</b>	
Taxis inspected	155
Hire vehicles inspected	199
Total vehicles inspected	354
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	9
Category AD	6
Category B	42
Category C	1
Category D	21
Total number	82
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	78
<b>Late reporting by service providers (updated Oct 21)</b>	
Category A	27
Category AB	34
Category AC	1
Category AD	8
Category B	313
Category BC	2
Category C	8
Category D	128
Category E	2
Total number	523
Taxis	0
Hire Vehicles	523
<b>Enquiries</b>	
New enquiries received	41
<b>February 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	10
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2

<b>Vehicle inspections</b>	
Taxis inspected	74
Hire vehicles inspected	355
Total vehicles inspected	429
<b>Notifiable occurrences received</b>	
Category A	11
Category AB	17
Category AD	7
Category B	50
Category BC	1
Category D	37
Total number	123
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	121
<b>Enquiries</b>	
New enquiries received	16

<b>January 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	44
Hire vehicles inspected	272
Total vehicles inspected	316
<b>Notifiable occurrences received</b>	
Category ABD	1
Category AC	1
Category AD	1
Category B	7
Category D	3
Category E	1
Total number	14
<b>Notifiable occurrences by vehicle type</b>	
Taxis	1
Hire Vehicles	13
<b>Enquiries</b>	
New enquiries received	21

<b>December 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	

Taxi service provider	1
Booking service provider	
<b>Vehicle inspections</b>	
Taxis inspected	108
Hire vehicles inspected	150
Total vehicles inspected	258
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	3
Category AD	2
Category B	16
Category D	10
Category E	1
Total number	41
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	35
<b>Enquiries</b>	
New enquiries received	14

#### November 2020

<b>Advisory visits</b>	
Number of advisory visits	11
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	47
Hire vehicles inspected	78
Total vehicles inspected	125
<b>Notifiable occurrences received</b>	
Category A	18
Category B	45
Category BD	1
Category C	1
Category D	21
Total number	86
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	75
<b>Enquiries</b>	
New enquiries received	14

#### October 2020

<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	17

Number of audits (levy)	
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	8
Booking service provider	9
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	
Booking service provider	
<b>Vehicle inspections</b>	
Taxis inspected	53
Hire vehicles inspected	90
Total vehicles inspected	143
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	2
Category AD	1
Category B	29
Category C	1
Category D	31
Total number	73
<b>Notifiable occurrences by vehicle type</b>	
Taxis	13
Hire Vehicles	60
<b>Enquiries</b>	
New enquiries received	8

<b>September 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	16
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	3
<b>Vehicle inspections</b>	
Total vehicles inspected	235
Taxis inspected	136
Hire vehicles inspected	99
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	3
Category B	33
Category C	1
Category D	35
Category E	2
Total number	82
<b>Notifiable occurrences by vehicle type</b>	



Taxis	12
Hire Vehicles	70
<b>Enquiries</b>	
New enquiries received	9

#### August 2020

<b>Advisory visits</b>	
Number of advisory visits	4
<b>Audits</b>	
Number of audits (safety)	2
Number of audits (levy)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
<b>Vehicle inspections</b>	
Total vehicles inspected	144
Taxis inspected	72
Hire vehicles inspected	72
<b>Notifiable occurrences received</b>	
Category A	15
Category AC	1
Category B	25
Category C	
Category D	33
Category E	
Total number	74
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	70
<b>Enquiries</b>	
New enquiries received	11

#### July 2020

<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits (safety)	0
Number of audits (levy)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Total vehicles inspected	353
Taxis inspected	173

Hire vehicles inspected	180
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	7
Category AD	1
Category B	42
Category C	0
Category D	28
Category E	0
Total number	83
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	71
<b>Enquiries</b>	
New enquiries received	2

<b>June 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	9
<b>Audits</b>	
Number of audits (safety)	0
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	197
Taxis inspected	150
Hire vehicles inspected	47
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	1
Category B	16
Category BD	1
Category C	2
Category D	18
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	38
<b>Enquiries</b>	
New enquiries received	29

<b>May 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	0

<b>Audits</b>	
Number of audits (safety)	0
Number of audits (levy)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Total vehicles inspected	0
Taxis inspected	0
Hire vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category AD	1
Category B	8
Category C	1
Category D	12
Category E	1
Total number	28
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	17
<b>Enquiries</b>	
New enquiries received	16

<b>April 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits (safety)	3
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
<b>Vehicle inspections</b>	
Total vehicles inspected	0
Taxis inspected	0
Hire vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	1
Category AB	1
Category AD	1
Category B	4
Category C	1

Category D	12
Total number	20
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	16
<b>Enquiries</b>	
New enquiries received	47

### March 2020

<b>Advisory visits</b>	
Number of advisory visits	30
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	29
Taxis inspected	25
Hire vehicles inspected	4
<b>Notifiable occurrences received</b>	
Category A	7
Category AB	4
Category B	41
Category C	2
Category D	16
Category E	1
Total number	71
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	62
<b>Enquiries</b>	
New enquiries received	29

### February 2020

<b>Advisory visits</b>	
Number of advisory visits	41
<b>Audits</b>	
Number of audits (safety)	8
Number of audits (levy)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-

Booking service provider	2
<b>Vehicle inspections</b>	
Total vehicles inspected	128
Taxis inspected	50
Hire vehicles inspected	78
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	3
Category AD	1
Category B	41
Category BC	1
Category D	20
Total number	71
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	60
<b>Enquiries</b>	
New enquiries received	22

<b>January 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	-
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	-
<b>Vehicle inspections</b>	
Total vehicles inspected	76
Taxis inspected	53
Hire vehicles inspected	23
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	4
Category AD	1
Category B	36
Category C	1
Category D	14
Total number	61
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	55
<b>Enquiries</b>	
New enquiries received	60 (Dec 2019) 58 (Jan 2020)

<b>December 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	4
<b>Audits</b>	
Number of audits (safety)	2
Number of audits (levy)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	-
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	6
<b>Vehicle inspections</b>	
Total vehicles inspected	86
Taxis inspected	44
Hire vehicles inspected	42
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	1
Category AC	1
Category B	65
Category BD	1
Category C	2
Category D	16
Total number	91
<b>Notifiable occurrences by vehicle type</b>	
Taxis	13
Hire Vehicles	78
<b>Enquiries</b>	
New enquiries received	(To be published next month)

<b>November 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	29
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	-
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	-
<b>Vehicle inspections</b>	
Total vehicles inspected	102
Taxis inspected	94
Hire vehicles inspected	8
<b>Notifiable occurrences received</b>	
Category A	7

Category AB	3
Category AD	2
Category B	75
Category C	2
Category D	15
Category E	1
Total number	105
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	94
<b>Enquiries</b>	
New enquiries received	70

<b>October 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	30
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	190
Taxis inspected	154
Hire vehicles inspected	36
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	2
Category AD	1
Category B	53
Category BD	1
Category C	2
Category D	15
Total number	79
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	70

<b>Late reporting by service providers</b>	
Category AD	1
Category B	24
Category BD	2
Category C	67
Category D	117
Total number	211
<b>Enquiries</b>	
New enquiries received	122

<b>September 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	40
<b>Audits</b>	
Number of audits (safety)	10
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	7
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	187
Taxis inspected	89
Hire vehicles inspected	98
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	2
Category AD	2
Category B	40
Category C	8
Category D	7
Total number	64
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	52
<b>Enquiries</b>	
New enquiries received	89

<b>August 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	29
<b>Audits</b>	
Number of audits (safety)	10
Number of audits (investigation)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	10



<b>Audits (investigation) by authorisation type</b>	
Taxi service provider	2
Booking service provider	4
<b>Vehicle inspections</b>	
Total vehicles inspected	228
Taxis inspected	205
Hire vehicles inspected	23
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	6
Category AD	2
Category B	56
Category BD	1
Category BE	1
Category C	1
Category D	7
Total number	83
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	72
<b>Enquiries</b>	
New enquiries received	77

<b>July 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	54
<b>Audits</b>	
Number of audits (safety)	10
Number of audits (investigation)	13
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	6
Booking service provider	4
<b>Audits (investigation) by authorisation type</b>	
Taxi service provider	4
Booking service provider	9
<b>Vehicle inspections</b>	
Total vehicles inspected	263
Taxis inspected	219
Hire vehicles inspected	44
<b>Notifiable occurrences received</b>	
Category A	9
Category B	11
Category C	1
Category D	12
Total number	33
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	22
<b>Enquiries</b>	
New enquiries received	44

<b>June 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	57
<b>Audits</b>	
Number of audits (safety)	4
Number of audits (investigation)	41
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
<b>Audits (investigation) by authorisation type</b>	
Taxi service provider	4
Booking service provider	37
<b>Vehicle inspections</b>	
Total vehicles inspected	216
Taxis inspected	186
Hire vehicles inspected	30
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	2
Category B	9
Category C	2
Category D	12
Category E	1
Total number	35
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	24
<b>Enquiries</b>	
New enquiries received	50

<b>May 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	52
<b>Audits</b>	
Number of audits	18
<b>Vehicle inspections</b>	
Total vehicles inspected	349
Taxis inspected	279
Hire vehicles inspected	70
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	2
Category B	7
Category C	2
Category D	17
Total number	36
<b>Notifiable occurrences by vehicle type</b>	
Taxis	14
Hire Vehicles	22

<b>Enquiries</b>	
New enquiries received	34
<b>April 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	49
<b>Audits</b>	
Number of audits	16
<b>Vehicle inspections</b>	
Total vehicles inspected	106
Taxis inspected	98
Hire vehicles inspected	8
<b>Notifiable occurrences received</b>	
Category A	2
Category AD	2
Category B	20
Category C	5
Category D	11
Category E	
Total number	40
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	35
<b>Enquiries</b>	
New enquiries received	28
<b>March 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	87
<b>Audits</b>	
Number of audits	11
<b>Vehicle inspections</b>	
Total vehicles inspected	139
Taxis inspected	136
Hire vehicles inspected	3
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	5
Category AD	1
Category B	17
Category BD	
Category C	2
Category D	14
Category E	
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicles	33
<b>Enquiries</b>	
New enquiries received	36
<b>February 2019</b>	

<b>Advisory visits</b>		
Number of advisory visits		3
<b>Audits</b>		
Number of audits		7
<b>Vehicle inspections</b>		
Total vehicles inspected		37
Taxis inspected		35
Hire vehicles inspected		2
<b>Notifiable occurrences received</b>		
Category A		12
Category AB		3
Category AD		1
Category B		8
Category BD		1
Category C		3
Category D		15
Category E		1
Total number		44
<b>Notifiable occurrences by vehicle type</b>		
Taxis		14
Hire Vehicles		30
<b>Enquiries</b>		
New enquiries received		36

<b>January 2019</b>		
<b>Advisory visits</b>		
Number of advisory visits		4
<b>Audits</b>		
Number of audits		-
<b>Vehicle inspections</b>		
Total vehicles inspected		32
Taxis inspected		31
Hire vehicles inspected		1
<b>Notifiable occurrences received</b>		
Category A		14
Category AB		2
Category B		15
Category C		5
Category D		13
Category E		1
Total number		50
<b>Notifiable occurrences by vehicle type</b>		
Taxis		19
Hire Vehicles		31
<b>Enquiries</b>		
New enquiries received		16

<b>December 2018</b>		
<b>Advisory visits</b>		
Number of advisory visits		4
<b>Audits</b>		
Number of audits		-
<b>Vehicle inspections</b>		
Total vehicles inspected		37
Taxis inspected		28
Hire vehicles inspected		9

<b>Notifiable occurrences received</b>	
Category A	7
Category AB	1
Category B	13
Category C	4
Category D	7
Total number	32
<b>Notifiable occurrences by vehicle type</b>	
Taxis	14
Hire Vehicles	18
<b>Enquiries</b>	
New enquiries received	33

<b>November 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	14
<b>Audits</b>	
Number of audits	7
<b>Vehicle inspections</b>	
Total vehicles inspected	79
Taxis inspected	64
Hire vehicles inspected	15
<b>Notifiable occurrences received</b>	
Category A	10
Category B	18
Category D	17
Total number	45
<b>Notifiable occurrences by vehicle type</b>	
Taxis	19
Hire Vehicles	26
<b>Enquiries</b>	
New enquiries received	52

<b>October 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits	6
<b>Vehicle inspections</b>	
Total vehicles inspected	74
Taxis inspected	56
Hire vehicles inspected	18
<b>Notifiable occurrences received</b>	
Category A	15
Category AB	2
Category B	16
Category C	3
Category D	15
Total number	51
<b>Notifiable occurrences by vehicle type</b>	
Taxis	18
Hire Vehicles	33
<b>Enquiries</b>	
New enquiries received	32

<b>September 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits	10
<b>Vehicle inspections</b>	
Total vehicles inspected	44
Taxis inspected	44
Hire vehicles inspected	-
<b>Notifiable occurrences received</b>	
Category A	14
Category AD	2
Category B	11
Category BD	1
Category C	3
Category D	16
Category E	1
Total number	48
<b>Notifiable occurrences by vehicle type</b>	
Taxis	15
Hire Vehicles	33
<b>Enquiries</b>	
New enquiries received	27

## August 2018

<b>Advisory visits</b>		
Number of advisory visits		3
<b>Audits</b>		
Number of audits		11
<b>Vehicle inspections</b>		
Total vehicles inspected		83
Taxis inspected		49
Hire vehicles inspected		34
<b>Notifiable occurrences received</b>		
Category A		13
Category AB		2
Category AD		1
Category B		19
Category C		1
Category D		15
Total number		51
<b>Notifiable occurrences by vehicle type</b>		
Taxis		19
Hire Vehicles		32
<b>Enquiries</b>		
New enquiries received		65

<b>July 2018</b>		
<b>Advisory visits</b>		
Number of advisory visits		5
<b>Audits</b>		
Number of audits		9
<b>Vehicle inspections</b>		
Total vehicles inspected		200
Taxis inspected		164
Hire vehicles inspected		36
<b>Notifiable occurrences received</b>		
Category A		14
Category AB		1
Category AD		1
Category B		15
Category D		15
Category E		1
Total number		47
<b>Notifiable occurrences by vehicle type</b>		
Taxis		16
Hire Vehicles		31
<b>Enquiries</b>		
New enquiries received		35

<b>June 2018</b>		
<b>Advisory visits</b>		

Number of advisory visits	3
<b>Audits</b>	
Number of audits	13
<b>Vehicle inspections</b>	
Total vehicles inspected	1
Hire vehicles inspected	1
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	2
Category ABC	1
Category B	19
Category D	10
Category E	1
Total number	39
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	27
<b>Enquiries</b>	
New enquiries received	28

<b>May 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	8
<b>Audits</b>	
Number of audits	18
<b>Vehicle inspections</b>	
Total vehicles inspected	95
Taxis inspected	93
Hire vehicles inspected	2
<b>Notifiable occurrences received</b>	
Category A	14
Category AB	1
Category B	15
Category C	1
Category D	12
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	34
<b>Enquiries</b>	
New enquiries received	33

<b>April 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	19



<b>Audits</b>	
Number of audits	14
<b>Vehicle inspections</b>	
Total vehicles inspected	71
Taxis inspected	62
Hire vehicles inspected	9
<b>Notifiable occurrences received</b>	
Category A	12
Category B	18
Category D	14
Category E	1
Total number	45
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	36
<b>Enquiries</b>	
New enquiries received	27

<b>March 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	51
<b>Audits</b>	
Number of audits	9
<b>Vehicle inspections</b>	
Total vehicles inspected	140
Taxis inspected	69
Hire vehicles inspected	71
<b>Notifiable occurrences received</b>	
Category A	8
Category B	19
Category C	1
Category D	11
Total number	39
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	34
<b>Enquiries</b>	
New enquiries received	20

<b>February 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	45
<b>Audits</b>	

Number of audits	9
<b>Vehicle inspections</b>	
Total vehicles inspected	621
Taxis inspected	453
Hire vehicles inspected	168
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category AD	1
Category B	9
Category D	6
Total number	21
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	14
<b>Enquiries</b>	
New enquiries received	2

<b>January 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	28
<b>Vehicle inspections</b>	
Total vehicles inspected	288
Taxis inspected	280
Hire vehicles inspected	8
<b>Notifiable occurrences received</b>	
Category A	10
Category AB	
Category AD	
Category B	8
Category D	9
Category E	
Total number	27
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	23
<b>Enquiries</b>	
New enquiries received	9

<b>December 2017</b>	
<b>Advisory visits</b>	
Number of advisory visits	23
<b>Vehicle inspections</b>	
Total vehicles inspected	227

Taxis inspected	193
Hire vehicles inspected	34
<b>Notifiable occurrences received</b>	
Category A	11
Category AD	1
Category B	9
Category C	2
Category D	3
Category E	1
Total number	27
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	21
<b>Enquiries</b>	
New enquiries received	2
<b>November 2017</b>	
<b>Advisory visits</b>	
Number of advisory visits	38
<b>Vehicle inspections</b>	
Total vehicles inspected	195
Taxis inspected	171
Hire vehicles inspected	24
<b>Notifiable occurrences received</b>	
Category A	5
Category AD	1
Category C	1
Category D	6
Total number	13
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	8
<b>Enquiries</b>	
New enquiries received	4