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## Industry Newsletter January 2024

- Point to Point Transport Commissioner's Annual Review 2022-23
- Commissioner's New Year 2024 Welcome Message
- Wheelchair Accessible Taxi's and Hire Vehicles Safety Toolkit
- Vehicle Maintenance and Safety Inspections Checklist

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### Wrapping up 2023

#### Point to Point Transport Commissioner's Annual Review 2022-23

The [Point to Point Transport Commissioner's Annual Review](#) for 2022-23 is now available on our website.

The Annual Review provides details on the Commissioner's strategic priorities, an overview of the work the Commission has undertaken, information about our yearly operations, performance, and key achievements in the last financial year.



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## Commissioner's message

The Point to Point Transport Commissioner, Anthony Wing, has released a 'Welcome to 2024' video message, reflecting on 2023 and what's to come for 2024.



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## Wheelchair Accessible Taxis and Hire Vehicles Safety Toolkit

Wheelchair accessible taxis and hire vehicles play an important role by providing safe passenger services for people travelling in wheelchairs.

To support service providers, affiliates and drivers to understand their safety obligations, the Point to Point Transport Commission has developed the Wheelchair Accessible Taxis and Hire Vehicles Safety Toolkit.

The toolkit contains a range of resources that can be easily shared with drivers and kept in vehicles for reference. The toolkit will be updated regularly with new resources such as a podcast and videos.



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## Wheelchair Accessible Services - Community Engagement

One of the Commissioner's focus priorities is ensuring that safe journeys are available for all, including people travelling with disability.

To support our work to ensure the safety of wheelchair accessible services across NSW, the Commission is running a series of public facing safety-focused information sessions aimed at highlighting to the public the strong safety laws that WAV providers and drivers must comply with and answer questions they may have regarding WAV passenger services. The first session ran in November 2023 in Dubbo, and was very well attended by local community members, hospital staff, age care home staff, council representatives and people who travel with disability. More sessions are planned throughout 2024, with more information available on the website soon.

These sessions will be an important part of our ongoing efforts to support people travelling in and associated with wheelchair accessible taxis.



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## Vehicle Maintenance

With the new year underway, now is a good time to ensure you have undertaken a thorough vehicle maintenance check. Service providers have a specific

obligation to ensure a vehicle is appropriately registered and safe to be driven on the road (roadworthy).

In addition, drivers must clear a series of background checks before they can provide passenger services. Our [Driver Vehicle Dashboard](#) makes it easier for service providers to meet these requirements.

For a detailed overview of safety requirements, please refer to our [Vehicle maintenance and Safety inspections checklist](#).

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### **Like our newsletter?**

Our newsletter is emailed to service providers and contains valuable information, dates for stakeholder roadshows and updates. Is there anyone else who should be receiving our newsletter in your business? If so, subscribe through our website or email us at [p2pevents@transport.nsw.gov.au](mailto:p2pevents@transport.nsw.gov.au).



**Point to Point**  
Transport Commissioner

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