

## Compliance Activities – November 2017 to June 2025

Key compliance activities reported on include:

- Advisory visits to service providers, which involve Commission staff providing advice and guidance to authorised service providers on compliance with the legislation
- Audits (documented evaluation of authorised service providers compliance with safety duties and standards)
- Vehicle inspections
- Notifiable occurrences (service related accidents or incidents that service providers must report to the Commissioner), in the following categories:
  - A - an accident or incident resulting in an injury being treated by an ambulance officer or at a hospital
  - B - a collision that prevents a vehicle being used to provide a passenger service from completing its journey
  - C - a mechanical or other fault that prevents a vehicle being used for a passenger service from completing the journey
  - D - an incident involving driver/passenger/intended passenger that results in complaint to police of sexual assault, indecent exposure, actual assault or physical threats or other intimidation
  - E - an incident involving driver conduct that results in driver charged with a major offence within Road Transport Act 2013
- Enquiries - complaints/non-compliance reports

*(To note, figures provided reflect Compliance Activities as at the end of each month)*

June 2025	
Notices issued	
Improvement notices	105
Prohibition notices	38
Levy Investigations by authorisation type	
Taxi service provider	1
Booking service provider	4
Vehicle inspections	
Taxis inspected	723
Hire vehicles inspected (including rideshare)	402
Total vehicles inspected	1,125
Notifiable occurrences received	
Category A	13
Category A B	5
Category A D	2
Category B	35
Category C	11
Category D	23
Category D E	1
Total number	90
Notifiable occurrences by vehicle type	

Taxis	14
Hire Vehicle	102

May 2025	
Notices issued	
Improvement notices	131
Prohibition notices	26
Levy Investigations by authorisation type	
Taxi service provider	2
Booking service provider	3
Vehicle inspections	
Taxis inspected	717
Hire vehicles inspected (including rideshare)	714
Total vehicles inspected	1,431
Notifiable occurrences received	
Category A	5
Category A B	10
Category A D	2
Category B	57
Category C	14
Category D	27
Category E	1
Total number	116
Notifiable occurrences by vehicle type	
Taxis	14
Hire Vehicle	102

April 2025	
Notices issued	
Improvement notices	94
Prohibition notices	39
Levy Investigations by authorisation type	
Taxi service provider	3
Booking service provider	2
Vehicle inspections	
Taxis inspected	572
Hire vehicles inspected (including rideshare)	1,125
Total vehicles inspected	1,697
Notifiable occurrences received	
Category A	3
Category A B	12
Category A D	3
Category B	45

Category B C	1
Category C	7
Category D	18
Category E	1
Total number	90
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicle	80

<b>March 2025</b>	
<b>Notices issued</b>	
Improvement notices	103
Prohibition notices	29
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	3
Booking service provider	-
<b>Vehicle inspections</b>	
Taxis inspected	615
Hire vehicles inspected (including rideshare)	670
Total vehicles inspected	1,285
<b>Notifiable occurrences received</b>	
Category A	8
Category A B	7
Category A D	7
Category B	56
Category B D	1
Category C	12
Category D	20
Total number	111
<b>Notifiable occurrences by vehicle type</b>	
Taxis	15
Hire Vehicle	96

<b>February 2025</b>	
<b>Notices issued</b>	
Improvement notices	129
Prohibition notices	15
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	-
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	510
Hire vehicles inspected (including rideshare)	846
Total vehicles inspected	1,356

Notifiable occurrences received	
Category A	3
Category A B	8
Category A D	4
Category B	47
Category C	13
Category D	19
Total number	94
Notifiable occurrences by vehicle type	
Taxis	16
Hire Vehicle	78

January 2025	
Notices issued	
Improvement notices	93
Prohibition notices	6
Levy Investigations by authorisation type	
Taxi service provider	-
Booking service provider	-
Vehicle inspections	
Taxis inspected	603
Hire vehicles inspected (including rideshare)	1,071
Total vehicles inspected	1,674
Notifiable occurrences received	
Category A	4
Category A B	6
Category A D	3
Category B	25
Category C	12
Category D	16
Total number	66
Notifiable occurrences by vehicle type	
Taxis	5
Hire Vehicle	61

December 2024	
Notices issued	
Improvement notices	145
Prohibition notices	12
Levy Investigations by authorisation type	
Taxi service provider	3
Booking service provider	5
Vehicle inspections	
Taxis inspected	541

Hire vehicles inspected (including rideshare)	843
Total vehicles inspected	1,384
<b>Notifiable occurrences received</b>	
Category A	9
Category A B	8
Category A D	1
Category B	55
Category C	21
Category D	15
Total number	109
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicle	102

<b>October 2024</b>	
<b>Notices issued</b>	
Improvement notices	111
Prohibition notices	18
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	1
Booking service provider	7
<b>Vehicle inspections</b>	
Taxis inspected	605
Hire vehicles inspected (including private vehicles)	660
Total vehicles inspected	1,265
<b>Notifiable occurrences received</b>	
Category A	2
Category A B	13
Category A D	1
Category A D E	1
Category B	47
Category C	8
Category D	24
Category E	1
Total number	97
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicle	85

<b>September 2024</b>	
<b>Notices issued</b>	
Improvement notices	65

Prohibition notices	22
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	177
Hire vehicles inspected (including private vehicles)	778
Total vehicles inspected	955
<b>Notifiable occurrences received</b>	
Category A	3
Category A B	16
Category A D	4
Category B	34
Category C	10
Category D	19
Total number	86
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicle	77

<b>November 2024</b>	
<b>Notices issued</b>	
Improvement notices	123
Prohibition notices	10
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	1
Booking service provider	3
<b>Vehicle inspections</b>	
Taxis inspected	813
Hire vehicles inspected (including rideshare)	1,036
Total vehicles inspected	1,849
<b>Notifiable occurrences received</b>	
Category A	5
Category A B	11
Category B	39
Category C	17
Category D	34
Total number	106
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicle	100

<b>October 2024</b>	
<b>Notices issued</b>	

Improvement notices	111
Prohibition notices	18
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	1
Booking service provider	7
<b>Vehicle inspections</b>	
Taxis inspected	605
Hire vehicles inspected (including private vehicles)	660
Total vehicles inspected	1,265
<b>Notifiable occurrences received</b>	
Category A	2
Category A B	13
Category A D	1
Category A D E	1
Category B	47
Category C	8
Category D	24
Category E	1
Total number	97
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicle	85

<b>September 2024</b>	
<b>Notices issued</b>	
Improvement notices	65
Prohibition notices	22
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	177
Hire vehicles inspected (including private vehicles)	778
Total vehicles inspected	955
<b>Notifiable occurrences received</b>	
Category A	3
Category A B	16
Category A D	4
Category B	34
Category C	10
Category D	19
Total number	86
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9

Hire Vehicle	77
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August 2024	
Notices issued	
Improvement notices	96
Prohibition notices	37
Levy Investigations by authorisation type	
Taxi service provider	0
Booking service provider	7
Vehicle inspections	
Taxis inspected	571
Hire vehicles inspected (including private vehicles)	1,581
Total vehicles inspected	2,152
Notifiable occurrences received	
Category A	3
Category A B	7
Category A B D	1
Category A D	6
Category B	36
Category B D	1
Category C	5
Category D	24
Total number	83
Notifiable occurrences by vehicle type	
Taxis	11
Hire Vehicle	72

July 2024	
Notices issued	
Improvement notices	91
Prohibition notices	14
Levy Investigations by authorisation type	
Taxi service provider	3
Booking service provider	2
Vehicle inspections	
Taxis inspected	735
Hire vehicles inspected (including private vehicles)	2,108
Total vehicles inspected	2,843
Notifiable occurrences received	
Category A	4
Category A B	4
Category A D	3
Category B	22
Category C	4



Category D	10
Total number	47
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicle	43

<b>June 2024</b>	
<b>Notices issued</b>	
Improvement notices	62
Prohibition notices	7
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	4
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	636
Hire vehicles inspected (including private vehicles)	505
Total vehicles inspected	1141
<b>Notifiable occurrences received</b>	
Category A	7
Category A B	7
Category A D	3
Category B	59
Category C	5
Category D	12
Total number	93
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicle	81

<b>May 2024</b>	
<b>Notices issued</b>	
Improvement notices	101
Prohibition notices	10
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	2
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	1282
Hire vehicles inspected	1023
Total vehicles inspected	2305
<b>Notifiable occurrences received</b>	
Category A	3
Category A B	14
Category A B D	1

Category A C	1
Category A D	1
Category B	46
Category B C	1
Category C	5
Category D	18
Total number	90
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicle	81

<b>April 2024</b>	
<b>Notices issued</b>	
Improvement notices	84
Prohibition notices	8
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	0
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	548
Hire vehicles inspected	422
Total vehicles inspected	970
<b>Notifiable occurrences received</b>	
Category A	12
Category A B	15
Category A D	3
Category B	50
Category C	15
Category D	16
Category E	1
Total number	112
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	100

<b>March 2024</b>	
<b>Notices issued</b>	
Improvement notices	101
Prohibition notices	22
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	2

Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	358
Hire vehicles inspected	316
Total vehicles inspected	674
<b>Notifiable occurrences received</b>	
Category A	5
Category A B	10
Category A B D	
Category A D	5
Category B	35
Category C	8
Category D	10
Total number	<b>73</b>
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	69

<b>February 2024</b>	
<b>Notices issued</b>	
Improvement notices	84
Prohibition notices	75
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	197
Hire vehicles inspected	601
Total vehicles inspected	798
<b>Notifiable occurrences received</b>	
Category A	3
Category A B	7
Category A B D	1
Category A D	3
Category B	34
Category C	5
Category D	11
Total number	<b>64</b>
<b>Notifiable occurrences by vehicle type</b>	
Taxis	
Hire Vehicles	

January 2024	
Notices issued	
Improvement notices	94
Prohibition notices	7
Levy Investigations by authorisation type	
Taxi service provider	1
Booking service provider	2
Vehicle inspections	
Taxis inspected	105
Hire vehicles inspected	44
Total vehicles inspected	149
Notifiable occurrences received	
Category A	2
Category AB	5
Category AD	4
Category B	22
Category C	2
Category D	5
Category E	0
Total number	40
Notifiable occurrences by vehicle type	
Taxis	6
Hire Vehicles	34

December 2023	
Notices issued	
Improvement notices	55
Prohibition notices	7
Levy Investigations by authorisation type	
Taxi service provider	1
Booking service provider	0
Vehicle inspections	
Taxis inspected	117
Hire vehicles inspected	391
Total vehicles inspected	508
Notifiable occurrences received	
Category A	6

Category AB	7
Category AD	0
Category B	42
Category C	2
Category D	16
Category E	0
Total number	<b>74</b>
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	65

<b>November 2023</b>	
<b>Notices issued</b>	
Improvement notices	61
Prohibition notices	2
<b>Levy Investigations by authorisation type</b>	
Taxi service provider	0
Booking service provider	3
<b>Vehicle inspections</b>	
Taxis inspected	96
Hire vehicles inspected	399
Total vehicles inspected	495
<b>Notifiable occurrences received</b>	
Category A	2
Category AB	4
Category AD	1
Category B	44
Category C	3
Category D	10
Category E	1
Total number	<b>65</b>
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	61

<b>October 2023</b>	
<b>Levy Investigations by authorisation type</b>	

Taxi service provider	2
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	115
Hire vehicles inspected	48
Total vehicles inspected	163
<b>Notifiable occurrences received</b>	
Category A	2
Category AB	3
Category AD	1
Category B	44
Category C	2
Category D	10
Category E	1
Total number	63
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	59

<b>September 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	37
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	1
Number of audits (levy)	2
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	95
Hire vehicles inspected	70
Total vehicles inspected	165
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	8
Category AD	2
Category AE	1
Category B	44
Category C	9
Category D	29
Total number	99
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	95

<b>August 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	71
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	5
Number of audits (levy)	1
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	193
Hire vehicles inspected	194
Total vehicles inspected	387
<b>Notifiable occurrences received</b>	
Category A	7
Category AB	9
Category AD	2
Category B	41
Category BC	2
Category C	3
Category D	30
Total number	94
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	85

<b>July 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	21
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	3
Number of audits (levy)	2
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	198
Hire vehicles inspected	213
Total vehicles inspected	411

<b>Notifiable occurrences received</b>	
Category A	4
Category AB	6
Category AD	3
Category B	36
Category C	5
Category D	29
Total number	83
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	76

<b>June 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	22
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	3
Number of audits (levy)	4
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	194
Hire vehicles inspected	474
Total vehicles inspected	668
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	4
Category B	66
Category C	9
Category D	23
Total number	108
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	105

<b>May 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	32
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	



Taxi service provider	1
Booking service provider	1
Number of audits (levy)	2
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	125
Hire vehicles inspected	414
Total vehicles inspected	539
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	6
Category AD	2
Category B	47
Category BC	1
Category C	6
Category D	22
Total number	92
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	89

<b>April 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	21
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
Number of audits (levy)	0
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	3
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	176
Hire vehicles inspected	115
Total vehicles inspected	291
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	1
Category AD	2
Category B	41
Category BC	1
Category C	14
Category D	16

Total number	81
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	77

### March 2023

<b>Advisory visits</b>	
Number of advisory visits	22
<b>Audits and Levy Investigations</b>	
Number of audits (safety)	8
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	5
Number of audits (levy)	5
<b>Investigations (levy) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	121
Hire vehicles inspected	164
Total vehicles inspected	285
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	5
Category AD	2
Category B	52
Category BC	1
Category C	6
Category D	22
Total number	94
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	87

### February 2023

<b>Advisory visits</b>	
Number of advisory visits	19
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	
Booking service provider	1
Number of audits (levy)	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Vehicle inspections</b>	

Taxis inspected	201
Hire vehicles inspected	272
Total vehicles inspected	473
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	10
Category AD	2
Category B	40
Category C	6
Category D	27
Total number	
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicles	81
<b>Enquiries</b>	
New enquiries received	0

<b>January 2023</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	192
Hire vehicles inspected	289
Total vehicles inspected	481
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	6
Category ABC	1
Category B	36
Category C	8
Category CD	1
Category D	21
Total number	79
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	72
<b>Enquiries</b>	
New enquiries received	0

<b>December 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
Number of audits (levy)	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	2
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	221
Hire vehicles inspected	216
Total vehicles inspected	437
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	7
Category AD	1
Category B	51
Category C	8
Category D	28
Total number	103
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	96
<b>Enquiries</b>	
New enquiries received	0

<b>November 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	27
<b>Audits</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
Number of audits (levy)	6
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	5
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	186
Hire vehicles inspected	261
Total vehicles inspected	447
<b>Notifiable occurrences received</b>	
Category A	6

Category AB	6
Category AD	1
Category B	56
Category C	4
Category D	21
Total number	94
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	85
<b>Enquiries</b>	
New enquiries received	0

<b>October 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	21
<b>Audits</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	233
Hire vehicles inspected	336
Total vehicles inspected	569
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	7
Category ABC	1
Category AD	1
Category B	39
Category C	9
Category D	22
Total number	87
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	78
<b>Enquiries</b>	
New enquiries received	3

<b>September 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	18
<b>Audits</b>	
Number of audits (safety)	7

<b>Audits (safety) by authorisation type</b>	
Taxi service provider	5
Booking service provider	2
Number of audits (levy)	7
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	2
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	187
Hire vehicles inspected	319
Total vehicles inspected	506
<b>Notifiable occurrences received</b>	
Category A	12
Category AB	9
Category B	57
Category C	10
Category D	36
Total number	124
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicles	114
<b>Enquiries</b>	
New enquiries received	4

<b>August 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	24
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	3
Number of audits (levy)	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	183
Hire vehicles inspected	199
Total vehicles inspected	382
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	9
Category AD	2
Category B	47
Category C	12
Category D	35
Total number	111

<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	102
<b>Enquiries</b>	
New enquiries received	16

<b>July 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	8
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
Number of audits (levy)	7
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	7
<b>Vehicle inspections</b>	
Taxis inspected	201
Hire vehicles inspected	212
Total vehicles inspected	413
<b>Notifiable occurrences received</b>	
Category A	1
Category AB	3
Category AD	3
Category B	52
Category C	15
Category D	33
Total number	107
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	100
<b>Enquiries</b>	
New enquiries received	27

<b>June 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits (safety)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	3
Number of audits (levy)	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1

<b>Vehicle inspections</b>	
Taxis inspected	171
Hire vehicles inspected	203
Total vehicles inspected	374
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	5
Category AD	2
Category B	42
Category C	5
Category D	32
Total number	92
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	80
<b>Enquiries</b>	
New enquiries received	10

<b>May 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	11
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	2
Number of audits (levy)	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	114
Hire vehicles inspected	245
Total vehicles inspected	359
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	3
Category AD	2
Category B	57
Category C	9
Category D	37
Total number	117
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	112
<b>Enquiries</b>	
New enquiries received	8



<b>April 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	9
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	82
Hire vehicles inspected	147
Total vehicles inspected	229
<b>Notifiable occurrences received</b>	
Category A	10
Category AB	4
Category AD	2
Category B	41
Category C	5
Category D	20
Total number	82
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	78
<b>Enquiries</b>	
New enquiries received	21

<b>March 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	135
Hire vehicles inspected	203
Total vehicles inspected	338
<b>Notifiable occurrences received</b>	
Category A	4

Category AB	10
Category AD	2
Category B	63
Category C	15
Category D	28
Total number	122
<b>Notifiable occurrences by vehicle type</b>	
Taxis	20
Hire Vehicles	102
<b>Enquiries</b>	
New enquiries received	18

<b>February 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	8
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	0
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	116
Hire vehicles inspected	130
Total vehicles inspected	246
<b>Notifiable occurrences received</b>	
Category A	1
Category AB	4
Category AD	3
Category B	40
Category C	4
Category D	22
Total number	74
<b>Notifiable occurrences by vehicle type</b>	
Taxis	1
Hire Vehicles	73
<b>Enquiries</b>	
New enquiries received	28

<b>January 2022</b>	
<b>Advisory visits</b>	
Number of advisory visits	0
<b>Audits</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	

Taxi service provider	0
Booking service provider	0
Number of audits (levy)	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	60
Hire vehicles inspected	63
Total vehicles inspected	123
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	2
Category B	26
Category C	1
Category D	22
Total number	54
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	52
<b>Enquiries</b>	
New enquiries received	80

<b>December 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	9
<b>Audits</b>	
Number of audits (safety)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
Number of audits (levy)	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	76
Hire vehicles inspected	91
Total vehicles inspected	167
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	8
Category AD	3
Category B	41
Category C	14
Category D	36
Category E	1
Total number	108

<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	102
<b>Enquiries</b>	
New enquiries received	6

<b>November 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	42
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
Number of audits (levy)	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
<b>Vehicle inspections</b>	
Taxis inspected	185
Hire vehicles inspected	167
Total vehicles inspected	352
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	3
Category AD	6
Category B	35
Category BD	1
Category C	1
Category D	29
Total number	79
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	72
<b>Enquiries</b>	
New enquiries received	1

<b>October 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	20
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
Number of audits (levy)	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0

Booking service provider	3
<b>Vehicle inspections</b>	
Taxis inspected	6
Hire vehicles inspected	1
Total vehicles inspected	7
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category B	22
Category C	1
Category D	15
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	41
<b>Enquiries</b>	
New enquiries received	11

<b>September 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
Number of audits (levy)	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	0
Hire vehicles inspected	0
Total vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	2
Category AB	1
Category AD	1
Category B	11
Category C	2
Category D	18
Total number	35
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	32
<b>Enquiries</b>	
New enquiries received	341

<b>August 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	22
<b>Audits</b>	
Number of audits (safety)	5
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
Number of audits (levy)	6
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	4
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	0
Hire vehicles inspected	0
Total vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category B	9
Category D	7
Category E	1
Total number	22
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	18
<b>Enquiries</b>	
New enquiries received	339

<b>July 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	12
<b>Audits</b>	
Number of audits (safety)	9
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	4
Booking service provider	5
Number of audits (levy)	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	0
Hire vehicles inspected	0
Total vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	4

Category AD	1
Category B	13
Category BD	1
Category D	15
Total number	37
<b>Notifiable occurrences by vehicle type</b>	
Taxis	3
Hire Vehicles	34
<b>Enquiries</b>	
New enquiries received	62

<b>June 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits (safety)	7
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	5
<b>Vehicle inspections</b>	
Taxis inspected	234
Hire vehicles inspected	129
Total vehicles inspected	363
<b>Notifiable occurrences received</b>	
Category A	10
Category AB	4
Category ABD	1
Category AD	1
Category ADE	1
Category B	50
Category C	1
Category D	16
Total number	84
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	82
<b>Enquiries</b>	
New enquiries received	14

<b>May 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits (safety)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	222

Hire vehicles inspected	210
Total vehicles inspected	432
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	5
Category AD	2
Category B	23
Category D	24
Total number	57
<b>Notifiable occurrences by vehicle type</b>	
Taxis	1
Hire Vehicles	56
<b>Enquiries</b>	
New enquiries received	21

<b>April 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	2
<b>Audits</b>	
Number of audits (safety)	5
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Vehicle inspections</b>	
Taxis inspected	115
Hire vehicles inspected	112
Total vehicles inspected	227
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	10
Category AD	8
Category B	24
Category C	1
Category D	27
Total number	76
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	74
<b>Enquiries</b>	
New enquiries received	28

<b>March 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits (safety)	10
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	4



Booking service provider	6
<b>Vehicle inspections</b>	
Taxis inspected	155
Hire vehicles inspected	199
Total vehicles inspected	354
<b>Notifiable occurrences received</b>	
Category A	3
Category AB	9
Category AD	6
Category B	42
Category C	1
Category D	21
Total number	82
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	78
<b>Late reporting by service providers (updated Oct 21)</b>	
Category A	27
Category AB	34
Category AC	1
Category AD	8
Category B	313
Category BC	2
Category C	8
Category D	128
Category E	2
Total number	523
Taxis	0
Hire Vehicles	523
<b>Enquiries</b>	
New enquiries received	41

<b>February 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	10
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
<b>Vehicle inspections</b>	
Taxis inspected	74
Hire vehicles inspected	355
Total vehicles inspected	429
<b>Notifiable occurrences received</b>	
Category A	11
Category AB	17
Category AD	7

Category B	50
Category BC	1
Category D	37
Total number	123
<b>Notifiable occurrences by vehicle type</b>	
Taxis	2
Hire Vehicles	121
<b>Enquiries</b>	
New enquiries received	16

<b>January 2021</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	44
Hire vehicles inspected	272
Total vehicles inspected	316
<b>Notifiable occurrences received</b>	
Category ABD	1
Category AC	1
Category AD	1
Category B	7
Category D	3
Category E	1
Total number	14
<b>Notifiable occurrences by vehicle type</b>	
Taxis	1
Hire Vehicles	13
<b>Enquiries</b>	
New enquiries received	21

<b>December 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits (safety)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	
<b>Vehicle inspections</b>	
Taxis inspected	108
Hire vehicles inspected	150

Total vehicles inspected	258
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	3
Category AD	2
Category B	16
Category D	10
Category E	1
Total number	41
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	35
<b>Enquiries</b>	
New enquiries received	14

<b>November 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	11
<b>Audits</b>	
Number of audits (safety)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	1
<b>Vehicle inspections</b>	
Taxis inspected	47
Hire vehicles inspected	78
Total vehicles inspected	125
<b>Notifiable occurrences received</b>	
Category A	18
Category B	45
Category BD	1
Category C	1
Category D	21
Total number	86
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	75
<b>Enquiries</b>	
New enquiries received	14

<b>October 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	7
<b>Audits</b>	
Number of audits (safety)	17
Number of audits (levy)	
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	8

Booking service provider	9
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	
Booking service provider	
<b>Vehicle inspections</b>	
Taxis inspected	53
Hire vehicles inspected	90
Total vehicles inspected	143
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	2
Category AD	1
Category B	29
Category C	1
Category D	31
Total number	73
<b>Notifiable occurrences by vehicle type</b>	
Taxis	13
Hire Vehicles	60
<b>Enquiries</b>	
New enquiries received	8

<b>September 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	16
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	4
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	3
<b>Vehicle inspections</b>	
Total vehicles inspected	235
Taxis inspected	136
Hire vehicles inspected	99
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	3
Category B	33
Category C	1
Category D	35
Category E	2
Total number	82
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12

Hire Vehicles	70
<b>Enquiries</b>	
New enquiries received	9

## August 2020

<b>Advisory visits</b>	
Number of advisory visits	4
<b>Audits</b>	
Number of audits (safety)	2
Number of audits (levy)	3
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	2
<b>Vehicle inspections</b>	
Total vehicles inspected	144
Taxis inspected	72
Hire vehicles inspected	72
<b>Notifiable occurrences received</b>	
Category A	15
Category AC	1
Category B	25
Category C	
Category D	33
Category E	
Total number	74
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	70
<b>Enquiries</b>	
New enquiries received	11

## July 2020

<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits (safety)	0
Number of audits (levy)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Total vehicles inspected	353

Taxis inspected	173
Hire vehicles inspected	180
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	7
Category AD	1
Category B	42
Category C	0
Category D	28
Category E	0
Total number	83
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	71
<b>Enquiries</b>	
New enquiries received	2

<b>June 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	9
<b>Audits</b>	
Number of audits (safety)	0
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	197
Taxis inspected	150
Hire vehicles inspected	47
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	1
Category B	16
Category BD	1
Category C	2
Category D	18
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	38
<b>Enquiries</b>	
New enquiries received	29

## May 2020

<b>Advisory visits</b>	
Number of advisory visits	0
<b>Audits</b>	
Number of audits (safety)	0
Number of audits (levy)	0
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	0
Booking service provider	0
<b>Vehicle inspections</b>	
Total vehicles inspected	0
Taxis inspected	0
Hire vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category AD	1
Category B	8
Category C	1
Category D	12
Category E	1
Total number	28
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	17
<b>Enquiries</b>	
New enquiries received	16

<b>April 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits (safety)	3
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	0
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	0
<b>Vehicle inspections</b>	
Total vehicles inspected	0
Taxis inspected	0
Hire vehicles inspected	0
<b>Notifiable occurrences received</b>	
Category A	1

Category AB	1
Category AD	1
Category B	4
Category C	1
Category D	12
Total number	20
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	16
<b>Enquiries</b>	
New enquiries received	47

<b>March 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	30
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	3
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	29
Taxis inspected	25
Hire vehicles inspected	4
<b>Notifiable occurrences received</b>	
Category A	7
Category AB	4
Category B	41
Category C	2
Category D	16
Category E	1
Total number	71
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	62
<b>Enquiries</b>	
New enquiries received	29

<b>February 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	41
<b>Audits</b>	
Number of audits (safety)	8
Number of audits (levy)	2



<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	5
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	2
<b>Vehicle inspections</b>	
Total vehicles inspected	128
Taxis inspected	50
Hire vehicles inspected	78
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	3
Category AD	1
Category B	41
Category BC	1
Category D	20
Total number	71
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	60
<b>Enquiries</b>	
New enquiries received	22

<b>January 2020</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	-
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	2
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	-
<b>Vehicle inspections</b>	
Total vehicles inspected	76
Taxis inspected	53
Hire vehicles inspected	23
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	4
Category AD	1
Category B	36
Category C	1
Category D	14
Total number	61

<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	55
<b>Enquiries</b>	
New enquiries received	60 (Dec 2019) 58 (Jan 2020)

<b>December 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	4
<b>Audits</b>	
Number of audits (safety)	2
Number of audits (levy)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	-
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	6
<b>Vehicle inspections</b>	
Total vehicles inspected	86
Taxis inspected	44
Hire vehicles inspected	42
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	1
Category AC	1
Category B	65
Category BD	1
Category C	2
Category D	16
Total number	91
<b>Notifiable occurrences by vehicle type</b>	
Taxis	13
Hire Vehicles	78
<b>Enquiries</b>	
New enquiries received	(To be published next month)

<b>November 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	29
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	-
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Audits (levy) by authorisation type</b>	

Taxi service provider	-
Booking service provider	-
<b>Vehicle inspections</b>	
Total vehicles inspected	102
Taxis inspected	94
Hire vehicles inspected	8
<b>Notifiable occurrences received</b>	
Category A	7
Category AB	3
Category AD	2
Category B	75
Category C	2
Category D	15
Category E	1
Total number	105
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	94
<b>Enquiries</b>	
New enquiries received	70

<b>October 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	30
<b>Audits</b>	
Number of audits (safety)	5
Number of audits (levy)	2
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	1
Booking service provider	4
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	1
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	190
Taxis inspected	154
Hire vehicles inspected	36
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	2
Category AD	1
Category B	53
Category BD	1
Category C	2
Category D	15
Total number	79
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9

Hire Vehicles	70
<b>Late reporting by service providers</b>	
Category AD	1
Category B	24
Category BD	2
Category C	67
Category D	117
Total number	211
<b>Enquiries</b>	
New enquiries received	122

<b>September 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	40
<b>Audits</b>	
Number of audits (safety)	10
Number of audits (levy)	1
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	3
Booking service provider	7
<b>Audits (levy) by authorisation type</b>	
Taxi service provider	-
Booking service provider	1
<b>Vehicle inspections</b>	
Total vehicles inspected	187
Taxis inspected	89
Hire vehicles inspected	98
<b>Notifiable occurrences received</b>	
Category A	5
Category AB	2
Category AD	2
Category B	40
Category C	8
Category D	7
Total number	64
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	52
<b>Enquiries</b>	
New enquiries received	89

<b>August 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	29
<b>Audits</b>	
Number of audits (safety)	10
Number of audits (investigation)	6
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	0
Booking service provider	10
<b>Audits (investigation) by authorisation type</b>	
Taxi service provider	2
Booking service provider	4
<b>Vehicle inspections</b>	
Total vehicles inspected	228
Taxis inspected	205
Hire vehicles inspected	23
<b>Notifiable occurrences received</b>	

Category A	9
Category AB	6
Category AD	2
Category B	56
Category BD	1
Category BE	1
Category C	1
Category D	7
Total number	83
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	72
<b>Enquiries</b>	
New enquiries received	77

<b>July 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	54
<b>Audits</b>	
Number of audits (safety)	10
Number of audits (investigation)	13
<b>Audits (safety) by authorisation type</b>	
Taxi service provider	6
Booking service provider	4
<b>Audits (investigation) by authorisation type</b>	
Taxi service provider	4
Booking service provider	9
<b>Vehicle inspections</b>	
Total vehicles inspected	263
Taxis inspected	219
Hire vehicles inspected	44
<b>Notifiable occurrences received</b>	
Category A	9
Category B	11
Category C	1
Category D	12
Total number	33
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	22
<b>Enquiries</b>	
New enquiries received	44

<b>June 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	57
<b>Audits</b>	
Number of audits (safety)	4
Number of audits (investigation)	41

<b>Audits (safety) by authorisation type</b>	
Taxi service provider	2
Booking service provider	2
<b>Audits (investigation) by authorisation type</b>	
Taxi service provider	4
Booking service provider	37
<b>Vehicle inspections</b>	
Total vehicles inspected	216
Taxis inspected	186
Hire vehicles inspected	30
<b>Notifiable occurrences received</b>	
Category A	9
Category AB	2
Category B	9
Category C	2
Category D	12
Category E	1
Total number	35
<b>Notifiable occurrences by vehicle type</b>	
Taxis	11
Hire Vehicles	24
<b>Enquiries</b>	
New enquiries received	50

<b>May 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	52
<b>Audits</b>	
Number of audits	18
<b>Vehicle inspections</b>	
Total vehicles inspected	349
Taxis inspected	279
Hire vehicles inspected	70
<b>Notifiable occurrences received</b>	
Category A	8
Category AB	2
Category B	7
Category C	2
Category D	17
Total number	36
<b>Notifiable occurrences by vehicle type</b>	
Taxis	14
Hire Vehicles	22
<b>Enquiries</b>	
New enquiries received	34

<b>April 2019</b>	
<b>Advisory visits</b>	

Number of advisory visits	49
<b>Audits</b>	
Number of audits	16
<b>Vehicle inspections</b>	
Total vehicles inspected	106
Taxis inspected	98
Hire vehicles inspected	8
<b>Notifiable occurrences received</b>	
Category A	2
Category AD	2
Category B	20
Category C	5
Category D	11
Category E	
Total number	40
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	35
<b>Enquiries</b>	
New enquiries received	28

<b>March 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	87
<b>Audits</b>	
Number of audits	11
<b>Vehicle inspections</b>	
Total vehicles inspected	139
Taxis inspected	136
Hire vehicles inspected	3
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	5
Category AD	1
Category B	17
Category BD	
Category C	2
Category D	14
Category E	
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	10
Hire Vehicles	33
<b>Enquiries</b>	
New enquiries received	36

<b>February 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits	7
<b>Vehicle inspections</b>	
Total vehicles inspected	37



Taxis inspected	35
Hire vehicles inspected	2
<b>Notifiable occurrences received</b>	
Category A	12
Category AB	3
Category AD	1
Category B	8
Category BD	1
Category C	3
Category D	15
Category E	1
Total number	44
<b>Notifiable occurrences by vehicle type</b>	
Taxis	14
Hire Vehicles	30
<b>Enquiries</b>	
New enquiries received	36

<b>January 2019</b>	
<b>Advisory visits</b>	
Number of advisory visits	4
<b>Audits</b>	
Number of audits	-
<b>Vehicle inspections</b>	
Total vehicles inspected	32
Taxis inspected	31
Hire vehicles inspected	1
<b>Notifiable occurrences received</b>	
Category A	14
Category AB	2
Category B	15
Category C	5
Category D	13
Category E	1
Total number	50
<b>Notifiable occurrences by vehicle type</b>	
Taxis	19
Hire Vehicles	31
<b>Enquiries</b>	
New enquiries received	16

<b>December 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	4
<b>Audits</b>	
Number of audits	-
<b>Vehicle inspections</b>	
Total vehicles inspected	37
Taxis inspected	28
Hire vehicles inspected	9
<b>Notifiable occurrences received</b>	
Category A	7
Category AB	1
Category B	13
Category C	4

Category D	7
Total number	32
<b>Notifiable occurrences by vehicle type</b>	
Taxis	14
Hire Vehicles	18
<b>Enquiries</b>	
New enquiries received	33

<b>November 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	14
<b>Audits</b>	
Number of audits	7
<b>Vehicle inspections</b>	
Total vehicles inspected	79
Taxis inspected	64
Hire vehicles inspected	15
<b>Notifiable occurrences received</b>	
Category A	10
Category B	18
Category D	17
Total number	45
<b>Notifiable occurrences by vehicle type</b>	
Taxis	19
Hire Vehicles	26
<b>Enquiries</b>	
New enquiries received	52

<b>October 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits	6
<b>Vehicle inspections</b>	
Total vehicles inspected	74
Taxis inspected	56
Hire vehicles inspected	18
<b>Notifiable occurrences received</b>	
Category A	15
Category AB	2
Category B	16
Category C	3
Category D	15
Total number	51
<b>Notifiable occurrences by vehicle type</b>	
Taxis	18
Hire Vehicles	33
<b>Enquiries</b>	
New enquiries received	32

<b>September 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	13
<b>Audits</b>	
Number of audits	10
<b>Vehicle inspections</b>	
Total vehicles inspected	44
Taxis inspected	44
Hire vehicles inspected	-
<b>Notifiable occurrences received</b>	
Category A	14
Category AD	2
Category B	11
Category BD	1
Category C	3
Category D	16
Category E	1
Total number	48
<b>Notifiable occurrences by vehicle type</b>	
Taxis	15
Hire Vehicles	33
<b>Enquiries</b>	
New enquiries received	27

<b>August 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits	11
<b>Vehicle inspections</b>	
Total vehicles inspected	83
Taxis inspected	49
Hire vehicles inspected	34
<b>Notifiable occurrences received</b>	
Category A	13
Category AB	2
Category AD	1
Category B	19
Category C	1
Category D	15
Total number	51
<b>Notifiable occurrences by vehicle type</b>	
Taxis	19
Hire Vehicles	32
<b>Enquiries</b>	
New enquiries received	65

<b>July 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	5
<b>Audits</b>	
Number of audits	9
<b>Vehicle inspections</b>	
Total vehicles inspected	200
Taxis inspected	164
Hire vehicles inspected	36
<b>Notifiable occurrences received</b>	
Category A	14
Category AB	1
Category AD	1
Category B	15
Category D	15
Category E	1
Total number	47
<b>Notifiable occurrences by vehicle type</b>	
Taxis	16
Hire Vehicles	31
<b>Enquiries</b>	
New enquiries received	35

<b>June 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	3
<b>Audits</b>	
Number of audits	13
<b>Vehicle inspections</b>	
Total vehicles inspected	1
Hire vehicles inspected	1
<b>Notifiable occurrences received</b>	
Category A	6
Category AB	2
Category ABC	1
Category B	19
Category D	10
Category E	1
Total number	39
<b>Notifiable occurrences by vehicle type</b>	
Taxis	12
Hire Vehicles	27
<b>Enquiries</b>	
New enquiries received	28

<b>May 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	8
<b>Audits</b>	
Number of audits	18
<b>Vehicle inspections</b>	
Total vehicles inspected	95
Taxis inspected	93
Hire vehicles inspected	2
<b>Notifiable occurrences received</b>	
Category A	14
Category AB	1
Category B	15
Category C	1
Category D	12
Total number	43
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	34
<b>Enquiries</b>	
New enquiries received	33

<b>April 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	19
<b>Audits</b>	
Number of audits	14
<b>Vehicle inspections</b>	
Total vehicles inspected	71
Taxis inspected	62
Hire vehicles inspected	9
<b>Notifiable occurrences received</b>	
Category A	12
Category B	18
Category D	14
Category E	1
Total number	45
<b>Notifiable occurrences by vehicle type</b>	
Taxis	9
Hire Vehicles	36
<b>Enquiries</b>	
New enquiries received	27

<b>March 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	51
<b>Audits</b>	
Number of audits	9
<b>Vehicle inspections</b>	
Total vehicles inspected	140
Taxis inspected	69
Hire vehicles inspected	71
<b>Notifiable occurrences received</b>	
Category A	8
Category B	19
Category C	1
Category D	11
Total number	39
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	34
<b>Enquiries</b>	
New enquiries received	20

<b>February 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	45
<b>Audits</b>	
Number of audits	9
<b>Vehicle inspections</b>	
Total vehicles inspected	621
Taxis inspected	453
Hire vehicles inspected	168
<b>Notifiable occurrences received</b>	
Category A	4
Category AB	1
Category AD	1
Category B	9
Category D	6
Total number	21
<b>Notifiable occurrences by vehicle type</b>	
Taxis	7
Hire Vehicles	14
<b>Enquiries</b>	
New enquiries received	2

<b>January 2018</b>	
<b>Advisory visits</b>	
Number of advisory visits	28
<b>Vehicle inspections</b>	
Total vehicles inspected	288
Taxis inspected	280
Hire vehicles inspected	8
<b>Notifiable occurrences received</b>	
Category A	10
Category AB	
Category AD	
Category B	8
Category D	9
Category E	
Total number	27
<b>Notifiable occurrences by vehicle type</b>	
Taxis	4
Hire Vehicles	23
<b>Enquiries</b>	
New enquiries received	9

<b>December 2017</b>	
<b>Advisory visits</b>	
Number of advisory visits	23
<b>Vehicle inspections</b>	
Total vehicles inspected	227
Taxis inspected	193
Hire vehicles inspected	34
<b>Notifiable occurrences received</b>	
Category A	11
Category AD	1
Category B	9
Category C	2
Category D	3
Category E	1
Total number	27
<b>Notifiable occurrences by vehicle type</b>	
Taxis	6
Hire Vehicles	21
<b>Enquiries</b>	
New enquiries received	2

<b>November 2017</b>	
<b>Advisory visits</b>	
Number of advisory visits	38
<b>Vehicle inspections</b>	
Total vehicles inspected	195
Taxis inspected	171
Hire vehicles inspected	24
<b>Notifiable occurrences received</b>	
Category A	5
Category AD	1
Category C	1
Category D	6
Total number	13
<b>Notifiable occurrences by vehicle type</b>	
Taxis	5
Hire Vehicles	8
<b>Enquiries</b>	
New enquiries received	4