

Improvement notices – From January 2024 – June 2025

June 2025	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	33
Vehicle maintenance - cl 9, Regulation	27
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	16
Signs, lights and markings — taxis - cl 12, Regulation	8
Information not displayed- cl 15(1), Regulation	5
Other	4
Taxi driver identity document to be displayed – cl 28, Regulation	3
Disqualifying offence - cl 24(1), Regulation	2
WAV driver competency - cl 26(1) - Regulation	2
Driver eligibility - cl 6 (1), 25 (1), Regulation	1
Taxi licence holder contravene condition of licence – cl 48, Act	1
Identification and management of risks - cl 7(1)-(3), Regulation	1
Safety standards - cl 6, Regulation	1
Vehicle registration and standards for vehicles- cl 8, Regulation	1
Total	105

May 2025	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	47
Vehicle maintenance - cl 9, Regulation	24
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	22
Signs, lights and markings — taxis - cl 12, Regulation	8
Other	5
Taxi driver identity document to be displayed – cl 28, Regulation	4
Identification and management of risks - cl 7(1)-(3), Regulation	4
Safety standards - cl 6, Regulation	4
Driver eligibility - cl 6 (1), 25 (1), Regulation	2
Information not displayed- cl 15(1), Regulation	2
Vehicle registration and standards for vehicles- cl 8, Regulation	2
Disqualifying offence - cl 24(1), Regulation	1
Breach safety standard - duress alarm - cl 16(1)1(2), Regulation	1
Taxi licence holder contravene condition of licence – cl 48, Act	1
Vehicle insurance - cl 22, Regulation	1
Vehicle tracking systems — taxis - cl 17, Regulation	1
Wheelchair accessible vehicle - cl 10(1), Regulation	1
WAV driver competency - cl 26(1) - Regulation	1
Total	131

April 2025

Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	25
Vehicle maintenance - cl 9, Regulation	22
Signs, lights and markings — taxis - cl 12, Regulation	13
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	10
Other	6
Identification and management of risks - cl 7(1)-(3), Regulation	3
Safety standards - cl 6, Regulation	2
Vehicle insurance - cl 22, Regulation	2
Vehicle registration and standards for vehicles- cl 8, Regulation	2
Vehicle tracking systems — taxis - cl 17, Regulation	2
Disqualifying offence - cl 24(1), Regulation	1
Driver eligibility - cl 6 (1), 25 (1), Regulation	1
Taxi driver identity document to be displayed – cl 28, Regulation	1
Taxi licence holder contravene condition of licence – cl 48, Act	1
Information not displayed- cl 15(1), Regulation	1
Signs and markings — hire vehicles - cl 20, Regulation	1
WAV driver competency - cl 26(1) - Regulation	1
Total	94

March 2025	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	33
Vehicle maintenance - cl 9, Regulation	12
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	11
Signs, lights and markings — taxis - cl 12, Regulation	9
Identification and management of risks - cl 7(1)-(3), Regulation	7
Taxi driver identity document to be displayed – cl 28, Regulation	5
Other	5
Disqualifying offence - cl 24(1), Regulation	4
Driver eligibility - cl 6 (1), 25 (1), Regulation	3
Safety standards - cl 6, Regulation	3
Vehicle registration and standards for vehicles- cl 8, Regulation	3
WAV driver competency - cl 26(1) - Regulation	3
Information not displayed- cl 15(1), Regulation	2
Signs and markings — hire vehicles - cl 20, Regulation	1
Vehicle insurance - cl 22, Regulation	1
Total	102

February 2025	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	44
Vehicle maintenance - cl 9, Regulation	20
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	14
Other	12
Signs, lights and markings — taxis - cl 12, Regulation	8
Identification and management of risks - cl 7(1)-(3), Regulation	7
Safety standards - cl 6, Regulation	7

Vehicle registration and standards for vehicles- cl 8, Regulation	5
Disqualifying offence - cl 24(1), Regulation	3
Taxi driver identity document to be displayed – cl 28, Regulation	2
Information not displayed- cl 15(1), Regulation	2
Vehicle insurance - cl 22, Regulation	2
Wheelchair accessible vehicle - cl 10(1), Regulation	1
WAV driver competency - cl 26(1) - Regulation	1
Total	129

January 2025	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	36
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	27
Vehicle maintenance - cl 9, Regulation	11
Signs, lights and markings — taxis - cl 12, Regulation	6
Taxi driver identity document to be displayed – cl 28, Regulation	4
Identification and management of risks - cl 7(1)-(3), Regulation	3
Vehicle registration and standards for vehicles- cl 8, Regulation	4
Disqualifying offence - cl 24(1), Regulation	3
Driver eligibility - cl 6 (1), 25 (1), Regulation	3
Identification and management of risks - cl 7(1)-(3), Regulation	2
Information not displayed- cl 15(1), Regulation	2
Safety standards - cl 6, Regulation	2
Other	1
Vehicle insurance - cl 22, Regulation	1
Total	93

December 2024	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	41
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	39
Vehicle maintenance - cl 9, Regulation	25
Signs, lights and markings — taxis - cl 12, Regulation	11
Other	9
Vehicle registration and standards for vehicles- cl 8, Regulation	4
Disqualifying offence - cl 24(1), Regulation	3
Driver eligibility - cl 6 (1), 25 (1), Regulation	3
Identification and management of risks - cl 7(1)-(3), Regulation	2
Breach safety standard - vehicle insurance - cl 22(1)/(3), Regulation	2
Taxi driver identity document to be displayed – cl 28, Regulation	1
Safety standards - cl 6, Regulation	1
Signs and markings — hire vehicles - cl 20, Regulation	1
Wheelchair accessible vehicle - cl 10(1), Regulation	1
WAV driver competency - cl 26(1) - Regulation	1
Total	144

November 2024	
Improvement notices	
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	48

Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	26
Vehicle maintenance - cl 9, Regulation	18
Signs, lights and markings — taxis - cl 12, Regulation	10
Breach safety standard - duress alarm - cl 16(1)1(2), Regulation	6
Other	3
Disqualifying offence - cl 24(1), Regulation	2
Taxi driver identity document to be displayed – cl 28, Regulation	2
Identification and management of risks - cl 7(1)-(3), Regulation	2
Safety standards - cl 6, Regulation	2
Breach safety standard - vehicle insurance - cl 22(1)/(3), Regulation	2
Signs and markings — hire vehicles - cl 20, Regulation	1
Vehicle registration and standards for vehicles- cl 8, Regulation	1
Total	123

October 2024	
Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	30
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	17
Other	17
Vehicle maintenance - cl 9, Regulation	9
Signs, lights and markings — taxis - cl 12, Regulation	7
Breach safety standard - information not displayed- cl 15(1), Regulation	6
Management of risks - cl 7(1)-(3), Regulation	6
Disqualifying offence - cl 24, Regulation	4
Taxi driver identity document to be displayed – cl 28, Regulation	4
WAV driver competency - cl 26(1) - Regulation	3
Breach safety standard - duress alarm - cl 16(1)1(2), Regulation	2
Signs and markings—hire vehicles - cl 20, Regulation	2
Breach safety standard - ineligible driver - cl 25(1) – Regulation	1
Safety standards - cl 6, Regulation	1
Breach safety standard - vehicle insurance - cl 22(1)/(3), Regulation	1
Wheelchair accessible vehicle - cl 10(1), Regulation	1
Total	111

September 2024		
Improvement notices		
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	24	
Vehicle maintenance - cl 9, Regulation	9	
Other	8	
Signs, lights and markings — taxis - cl 12, Regulation	6	
Breach safety standard - information not displayed- cl 15(1), Regulation	4	
Management of risks - cl 7(1)-(3), Regulation	4	
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	3	
Taxi driver identity document to be displayed – cl 28, Regulation	2	
Breach safety standard - duress alarm - cl 16(1)1(2), Regulation	1	
Safety standards - cl 6, Regulation	1	
Signs and markings — hire vehicles - cl 20, Regulation	1	
Vehicle registration and standards for vehicles- cl 8, Regulation	1	
WAV driver competency - cl 26(1) - Regulation	1	
Total	65	

August 2024

Improvement notices	
Security camera systems, cl 74-2(b), 6(1), 18(1), Regulation	24
Vehicle maintenance - cl 9, Regulation	15
Signs, lights and markings — taxis - cl 12, Regulation	12
Taxi driver identity document to be displayed - cl 28, Regulation	9
Safety standards - cl 6, Regulation	7
Disqualifying offence - cl 24, Regulation	5
Information not displayed- cl 15(1), Regulation	5
Identification and management of risks - cl 7 (1)-(3), Regulation	5
Driver eligibility - cl 6 (1), 25 (1), Regulation	4
Not contravene fare calculation devices - cl 6(1),14(1) - Regulation	4
Wheelchair accessible vehicle - cl 10(1), Regulation	3
Other	2
Vehicle insurance - cl 22, Regulation	1
Total	96

July 2024	
Improvement notices	
Approved security camera systems - taxis - cl 18, Regulation	39
Vehicle maintenance - cl 9, Regulation	14
Safety standards – cl 6, Regulation	8
Signs, lights and markings — taxis - cl 12, Regulation	7
Driver eligibility - cl 25, Regulation	4
Other	4
Taxi driver identity to be displayed - cl 28, Regulation	4
Disqualifying offence - cl 24, Regulation	3
Vehicle tracking systems — taxis - cl 17, Regulation	3
Duress alarm systems - taxis - cl 16, Regulation	1
Signs and markings — hire vehicles - cl 20, Regulation	1
Vehicle insurance - cl 22, Regulation	1
Vehicle registration - cl 8, Regulation	1
Wheelchair accessible vehicle - cl 10(1), Regulation	1
Total	91

June 2024	
Improvement notices	
Approved security camera systems - taxis - cl 18, Regulation	30
Signs, lights and markings — taxis - cl 12, Regulation	12
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	7
Vehicle maintenance - cl 9, Regulation	6
Taxi driver identity to be displayed - cl 28, Regulation	3
Duress alarm systems - taxis - cl 16, Regulation	2
Vehicle tracking systems — taxis - cl 17, Regulation	2
Total	62

May 2024	
Improvement notices	
Approved security camera systems - taxis - cl 18, Regulation	48
Vehicle maintenance - cl 9, Regulation	13
Signs, lights and markings — taxis - cl 12, Regulation	9
Taxi driver identity to be displayed - cl 28, Regulation	6
Breach safety standard - information not displayed- cl 15(1), Regulation	5
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Other	5
Vehicle registration - cl 8, Regulation	4
Safety standards – cl 6, Regulation	3
Disqualifying offence - cl 24, Regulation	2
Driver eligibility - cl 25, Regulation	2
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	2
Duress alarm systems - taxis - cl 16, Regulation	1
Signs and markings — hire vehicles - cl 20, Regulation	1
Vehicle insurance - cl 22, Regulation	1
Vehicle tracking systems — taxis - cl 17, Regulation	1
Total	103

April 2024	
Improvement notices	
Approved security camera systems - taxis - cl 18, Regulation	38
Breach safety standard - information not displayed- cl 15(1), Regulation	13
Vehicle maintenance - cl 9, Regulation	13
Signs, lights and markings — taxis - cl 12, Regulation	6
Duress alarm systems - taxis - cl 16, Regulation	5
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	2
Identification and management of risks - cl 7 (1)-(3), Regulation	2
Wheelchair accessible vehicle - cl 10(1), Regulation	2
Disqualifying offence - cl 24, Regulation	1
Driver eligibility - cl 25, Regulation	1
Taxi driver identity to be displayed - cl 28, Regulation	1
Other	1
Vehicle tracking systems — taxis - cl 17, Regulation	1
WAV driver competency - cl 26(1) - Regulation	1
Total	87

March 2024		
Improvement notices		
Approved security camera systems - taxis - cl 18, Regulation	36	
Vehicle maintenance - cl 9, Regulation	15	
Breach safety standard - information not displayed- cl 15(1), Regulation	13	
Signs, lights and markings — taxis - cl 12, Regulation	10	
Taxi driver identity to be displayed - cl 28, Regulation	7	
Duress alarm systems - taxis - cl 16, Regulation	7	
Other	3	
Vehicle tracking systems — taxis - cl 17, Regulation	3	
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	2	
Disqualifying offence - cl 24, Regulation	1	
Driver eligibility - cl 25, Regulation	1	
Identification and management of risks - cl 7 (1)-(3), Regulation	1	
Breach safety standard - vehicle insurance - cl 22(1)/(3), Regulation	1	
Vehicle registration and standards for vehicles- cl 8, Regulation	1	
WAV driver competency - cl 26(1) - Regulation	1	
Total	102	

February 2024	
Improvement notices	
Approved security camera systems - taxis - cl 18, Regulation	28

Vehicle maintenance - cl 9, Regulation	13	
Signs, lights and markings — taxis - cl 12, Regulation	11	
Taxi driver identity to be displayed - cl 28, Regulation	9	
Duress alarm systems - taxis - cl 16, Regulation	6	
Breach safety standard - information not displayed- cl 15(1), Regulation	5	
Vehicle registration and standards for vehicles- cl 8, Regulation	2	
Disqualifying offence - cl 24, Regulation	1	
Other	1	
Identification and management of risks - cl 7 (1)-(3), Regulation	1	
Signs and markings — hire vehicles - cl 20, Regulation	1	
Breach safety standard - vehicle insurance - cl 22(1)/(3), Regulation	1	
Total	79	

January 2024	
Improvement notices	
Approved security camera systems - taxis - cl 18, Regulation	36
Breach safety standard - information not displayed- cl 15(1), Regulation	15
Taxi driver identity to be displayed - cl 28, Regulation	9
Vehicle maintenance - cl 9, Regulation	8
Signs, lights and markings — taxis - cl 12, Regulation	7
Duress alarm systems - taxis - cl 16, Regulation	3
Disqualifying offence - cl 24, Regulation	2
Not contravene fare calculation devices – cl 6(1),14(1), Regulation	2
Other	2
Identification and management of risks - cl 7 (1)-(3), Regulation	2
Breach safety standard - vehicle insurance - cl 22(1)/(3), Regulation	2
Vehicle tracking systems — taxis - cl 17, Regulation	2
Driver eligibility - cl 25, Regulation	1
Signs and markings — hire vehicles - cl 20, Regulation	1
Vehicle registration and standards for vehicles- cl 8, Regulation	1
WAV driver competency - cl 26(1) - Regulation	1
Total	94